



<Major Q&A List>

Q.1) Will the access granted/denied threshold of the thermal reading need to be configured with the thermal camera?

**All temperature settings will be within the camera itself and not within suprema devices, the suprema device simply waits for an input.**

Q.2) (Regarding SIP configuration) If I understand well when the communication is in place, therefore if the operator presses the defined number the FS2 or BSA2 opens the door?

**This is configurable from the calling server.**

Q.3) SIP Server can calling to Smartphone? So one system use intercom only setting: 1 BioStar 2, SIP Server and FS2 or A2

**Yes, our device is just a slave in this solution which will follow SIP protocol and SIP server features and compatibilities.**

Q.4) Can we use any v2 device as the reader for elevator?

**BioEntry Plus, BioLiteNet, and BioEntry W does not support OM-120.**

**For more details, refer to the below link.**

**[http://kb.supremainc.com/knowledge/doku.php?id=en:tc\\_appnote\\_om120\\_elevator\\_configuration](http://kb.supremainc.com/knowledge/doku.php?id=en:tc_appnote_om120_elevator_configuration)**

Q.5) for the lift installation, let say have 50 floor, the connection from IO device is using rs485 or network cable?

**IO devices can be connected via RS485. Each elevator can have up to 192 floors using the OM-120 which the connection is RS-485 from the controller to the last OM-120 device.**

Q.6) Is there any impact to change from Secure IO v1 to V2?

**It is not possible to do this upgrade.**

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