

WEBINAR

Suprema Mobile Access

Speaker



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UK & Ireland Technical Team Lead Manager at Suprema

Contents

1. What is Suprema Mobile Access?

- General Information
- BLE vs NFC
- Supported Devices

2. Overall Process

- HW Installation
- How to configure with AirFob Portal (Cloud Portal)
- AirFob Patch (Moca Systems)
- Dynamic & Regular License

3. Why Mobile Access (Pre-Sales)

- Cost
- Security
- Covid19
- Access Control Management

4. Potential Customer Cases

- Partner Portal
- Fitness Customer Cases
- Integration

Who we are

• Suprema is a leading global provider of biometrics and security.

By combining world renowned biometric algorithms with superior engineering, Suprema has introduced several technology initiatives and innovations to the security industry over the last couple of decades.



Access Control & Time Attendance software with powerful functionalities and features



South Korea
Headquarter

270
Number of Employees

2000
Year Established

Top 50
World's TOP 50 Largest Security Company
*A&S Security 50 Ranking (2010-2019)

US\$85 million
Annual Turnover (2019)

13%
Average Growth Rate (CAGR 2009-2019)

US\$250 million +
Market Cap (2019) - KOSDAQ

120+
Countries active through Authorized Partners

1st
EMEA Market Share of Biometric Access Control
*IHS Report

Product

The best in biometrics and security

Suprema provides comprehensive security solutions for security.

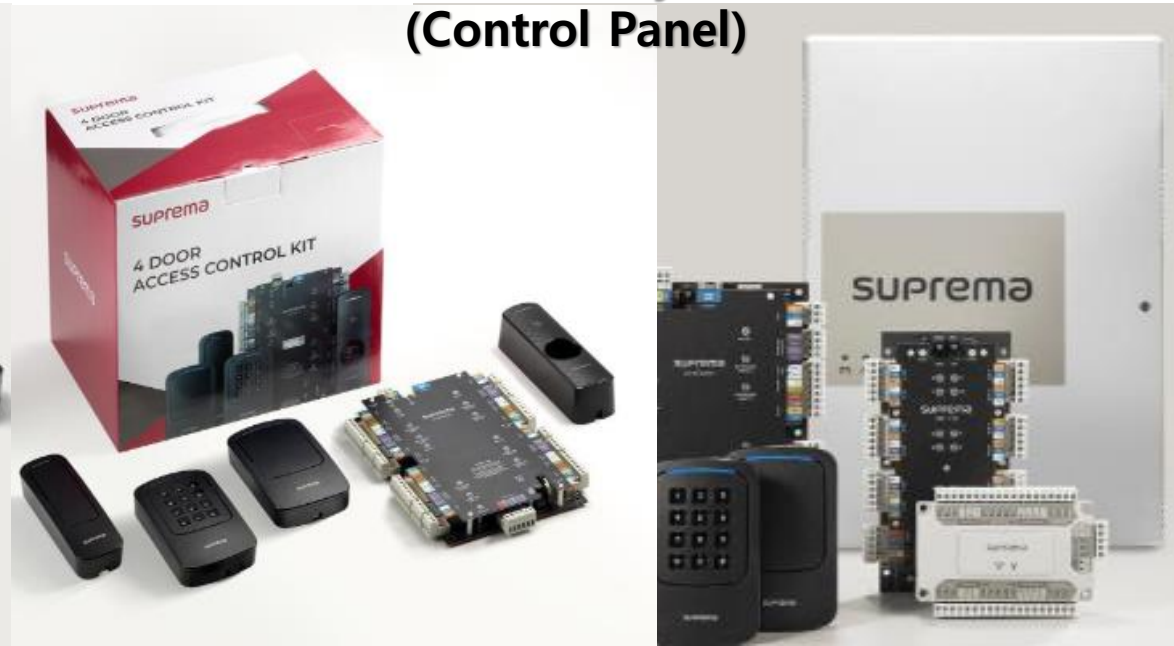
Whatever you're looking for, you'll find a Suprema's products to suit your needs. From robust outdoor Biometric Readers to discreet products for sensitive environments, we offer it all.



Distributed System (Edge-Readers)



Centralized System (Control Panel)



Hardware

Suprema's Most Popular Products

- Brand New Generation 2 Devices
- Faster, Smarter and Redesigned
- Facial Biometrics + Fingerprint Biometrics



BioStation 2



BEW 2



FaceStation 2



FaceLite



BioEntry
Plus 2



BioLite N2



Suprema Mobile Access

BioStar 2

Major New Updated Items

New Features of BioStar 2 2.7 / 2.7.14 v

Released in April 2020

**Suprema Mobile
Access**

**Enhanced
Security
Settings –
Code Signing**

**Enhancement
In Mobile
Access Usage**

**New Device
Support:
Xpass D2 (Rev 2)**

Airfob Patch

**CoreStation
Supports the
FS2 as Slave
Device**

**'Specific
Devices
"Only
Devices /
Access Group"
Option'**

**Enhancement
In Suprema
Mobile
Credential
(Access)
Usage**

1. WHAT IS THE SUPREMA MOBILE?

WHAT IS THE SUPREMA MOBILE?



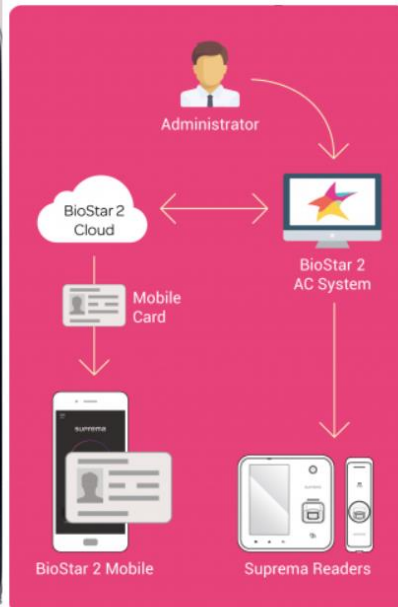
Suprema, has announced the release of it's new mobile contactless solution, **'Suprema Mobile Access'**, a complete platform for managing, issuing and tracking Access credentials using smartphones. In recent years, access control systems have evolved beyond physical access cards and access control solutions using a mobile phone as a credential was introduced as an alternative to traditional card-based authentication.

BioStar2 Mobile Card vs Suprema Mobile Access

BioStar 2 Mobile Card is a feature of BioStar2 Mobile App.

- We have decided to discontinue the BioStar 2 Mobile Card at the **End of September 2020**.
- Please Understand the BioStar 2 Mobile App will still supported:

1. User Management.
2. Log Management
3. Door Management



BioStar 2 Mobile Card



Suprema Mobile Access

The New Suprema Mobile Access is expected to outperform on every aspect,

<https://support.supremainc.com/en/support/solutions/articles/24000050338--biostar-2-what-is-the-difference-between-biostar2-mobile-card-and-suprema-mobile-credential>

<https://support.supremainc.com/en/support/solutions/articles/24000050105--biostar-2-difference-between-biostar-2-mobile-card-and-suprema-mobile-credential>

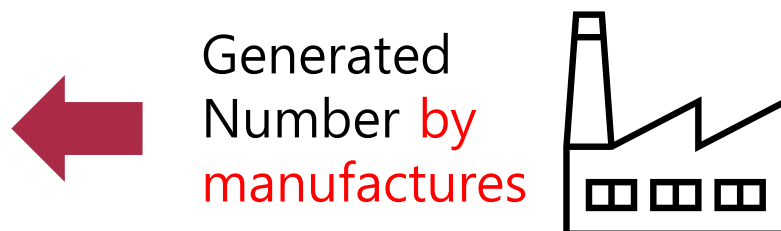
GENERAL INFORMATION

GENERAL INFORMATION

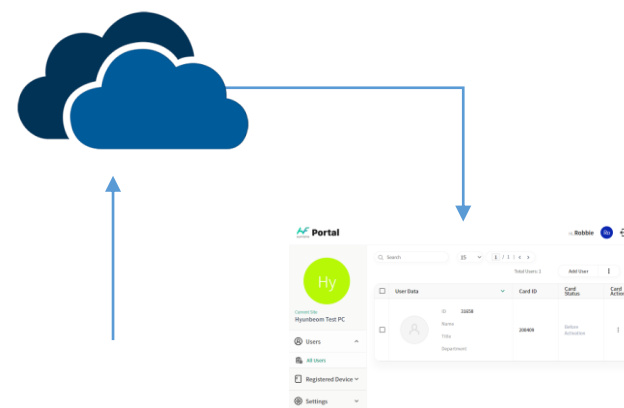
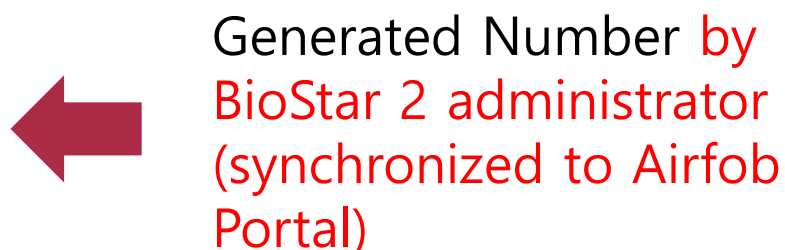
How Card ID of Suprema Mobile Access Generated Is?

General Cards

- EM Card, Mifare Card, DESFire Card
- HID Prox Card, HID iClass Card



Airfob Pass



Supported Card ID Type

- CSN (Private ID)

Upcoming features

- Wiegand
- ASCII (TEXT Value)

Enroll Card

Card Type: CSN

Registration Option: Enter Manually

Information

Card ID: 1234567890 Use User ID

Enroll Cancel



System Configuration (FAQ)

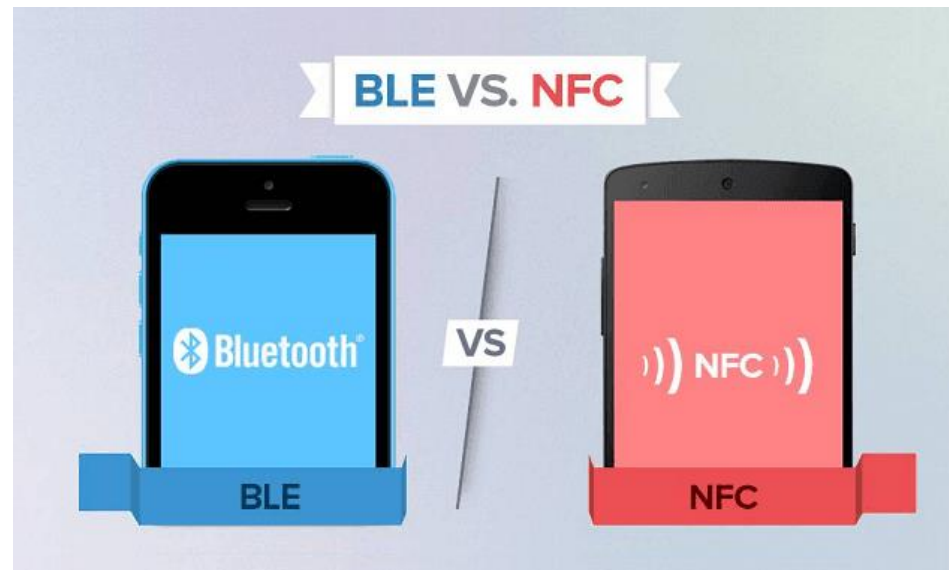
Q1) Suprema Mobile Access can be applied with Centralized Solution or only distributed solution?

You can use it to Centralized System or, you can use it to Distributed System also.

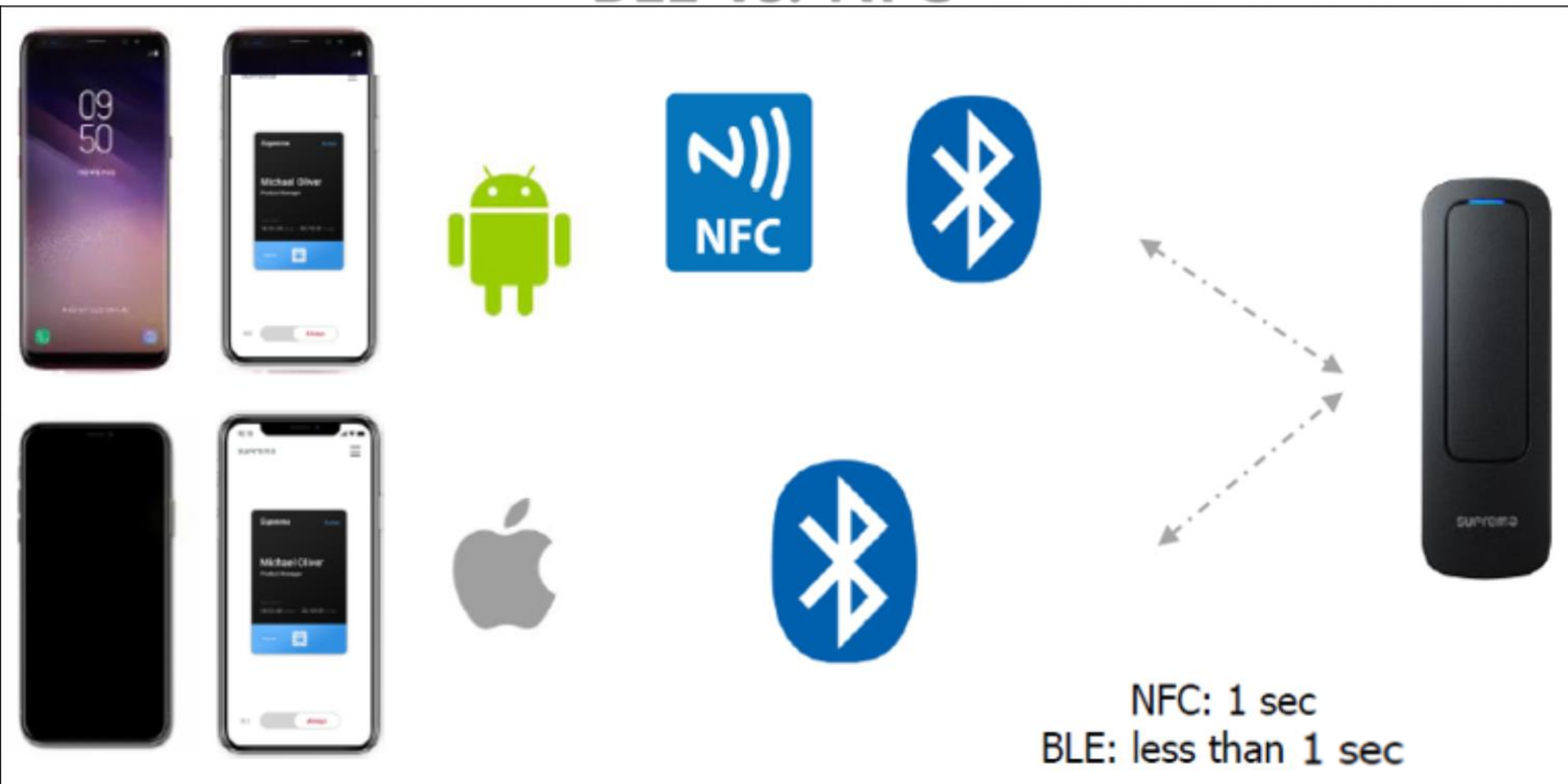
Q2) If I install two readers to In and Out for a door, there will be an issue to open the door?

BLE strength is measured very differently. So, when you tag your reader from outside, it does not work to the inside reader.

BLE vs. NFC



BLE vs. NFC



On the device side, patented technology will be included to significantly improve the performance of BLE communication to make credential read as quick and consistent as a regular card across Android and iOS devices.

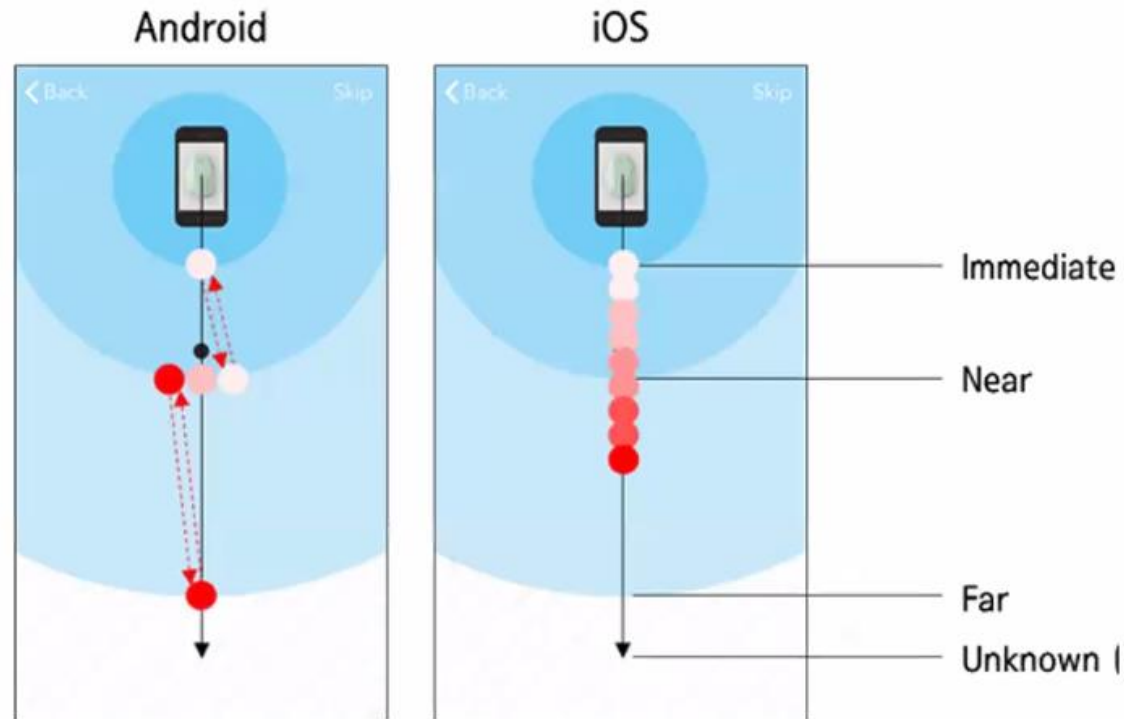
NFC is Fast & Reliable

But, Many NFC HCE Unsupported Devices

Manufacturer	Model Name	NFC	BLE
Samsung	Galaxy S5 LTE-A	X	O
Samsung	Galaxy Alpha	X	O
LG	LG V30	X	O
LG	LG G6	X	O
LG	LG G5	X	O
LG	LG G4	X	O
LG	LG Wine Smart Jazz	X	O
LG	Google Nexus 5	X	O
LG	Google Nexus 5x	X	O
HTC	HTC One M8	X	O
HUAWEI	Huawei P20 Pro	X	O
HUAWEI	HUAWEI P10 Plus	X	O
HUAWEI	HUAWEI Honor 6X	X	O
ZTE	ZTE BLADE V8	X	O
Xiaomi	Xiaomi Mi A1	X	O
Xiaomi	Hongmi Note3 Pro	X	O
SONY	Xperia XZ Premium	X	O
SONY	Xperia Z2	X	O
Motorola	Moto E4	X	O

BLE vs. NFC

BLE is Optimum & Universal Method
But, it's much more difficult,
because BLE signal strength is irregular in Android



BLE vs. NFC

iPhone & Android DEMO (BLE & NFC) THE EASIEST WAY TO START MOBILE ACCESS



iPhone (BLE)



Android (BLE)





Android (NFC)

SUPPORTED DEVICES

SUPPORTED DEVICES

The only device that supports the **Suprema Mobile Credential** is the XPass 2.

The support plan for other **Generation 2 Devices** will be done step by step and here we share the plan by device type and target date.

		BioStar 2 Mobile Card	Suprema Mobile
Application	Name	BioStar 2 Mobile	Airfob Pass
	Image		
Card Type		Smart Card (Secure Credential / Access on Card)	CSN Card
Issue from		BioStar 2 Server(PC) BioStar 2 Mobile Application	BioStar 2 Server(PC) Airfob Portal
OS	Android	Android 5.0 (Lollipop) or above	Android 6.0 (Marshmallow) or above
	iOS	iOS 9.0 or above	iOS 11.0 or above
Protocol	Android	BLE / NFC	BLE / NFC
	iOS	BLE	BLE
BioStar 2 Version		BioStar	BioStar 2.7.12 and above
Supported Device Lists		Xpass S2 Xpass D2 BioStation 2 BioStation A2 BioStation L2 BioEntry W2 FaceStation 2 FaceLite BioLite N2 <i>*BLE is supported ONLY the device model has 'B' at the end of the name.</i>	XPass 2 (January, 2020)

Product Name	Method	Date
XPass 2	BLE/NFC	Available
XPass D2	BLE/NFC	May 2020
BioLite N2	BLE/NFC	May 2020
BioEntry W2	BLE/NFC	2Q 2020
FaceStation F2	BLE/NFC	
FaceStation 2	BLE/NFC	
FaceLite	BLE/NFC	
BioStation 2	NFC	
BioStation A2	NFC	
BioStation L2	NFC	
BioEntry P2	NFC	
BioEntry R2	NFC	



SUPPORTED DEVICES

Support for Connecting Upcoming Devices – XPass D2 (Rev 2)

- ✓ Upgraded XPass D2 hardware to use Suprema Mobile Access(Credential).



- ✓ Supporting firmware of XPass D2 (Rev 2) : **v1.4.0**
- ✓ To connect XPass D2 (Rev 2) as *RS-485 Slave*, need to check Master device's firmware compatibility.
- **The compatible FW of RS485 master device** now is **XPass 2 v1.2.0 ONLY**.
(April 2020)

* Notice

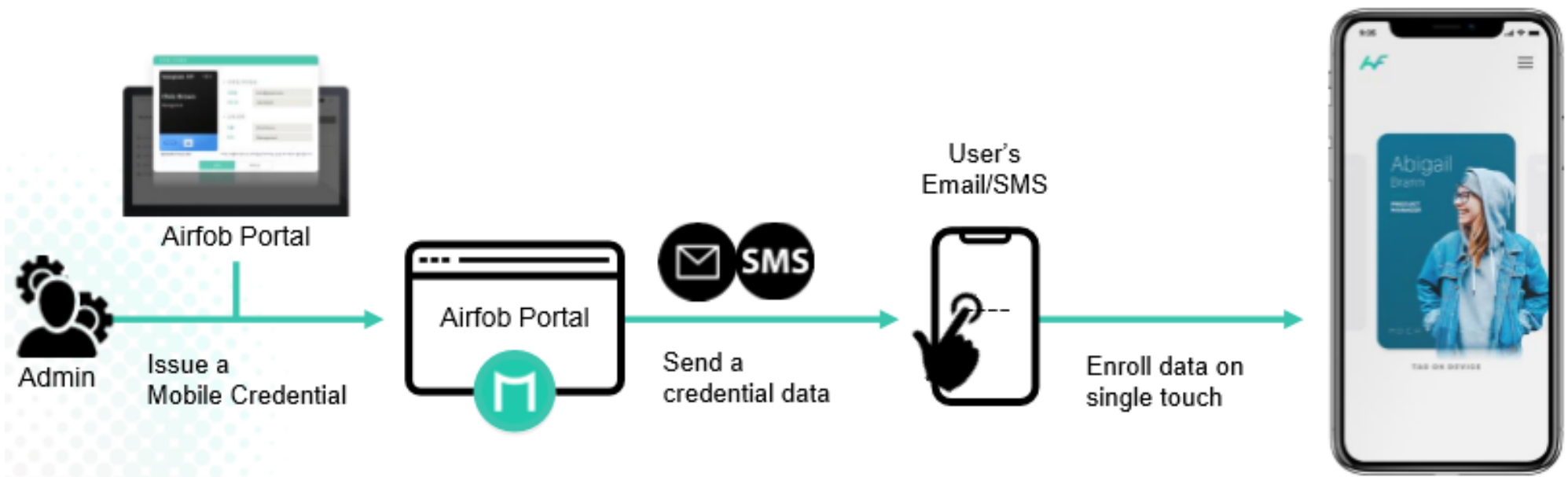
- Other compatible Master devices' firmware will be released in **2Q 2020**

<https://support.supremainc.com/en/support/solutions/articles/24000054221--biostar-2-upgraded-hardware-introduction-xpass-d2-rev-2->

BREAK TIME



2. OVERALL PROCESS



Suprema Mobile Access Requirements

Minimum Requirements

1. Requirements of Mobile devices



Android OS :

- ★ Android 6.0 (Marshmallow) or later
- ★ NFC or BLE supported



Although both NFC and BLE on Android devices are supported,
NFC only works on devices that support HCE(Host Card Emulation).
Performance of BLE communication may vary depending on mobile devices.



iPhone iOS:

- ★ Version 11.0 or later
- ★ BLE supported

2. Compatible devices and firmware



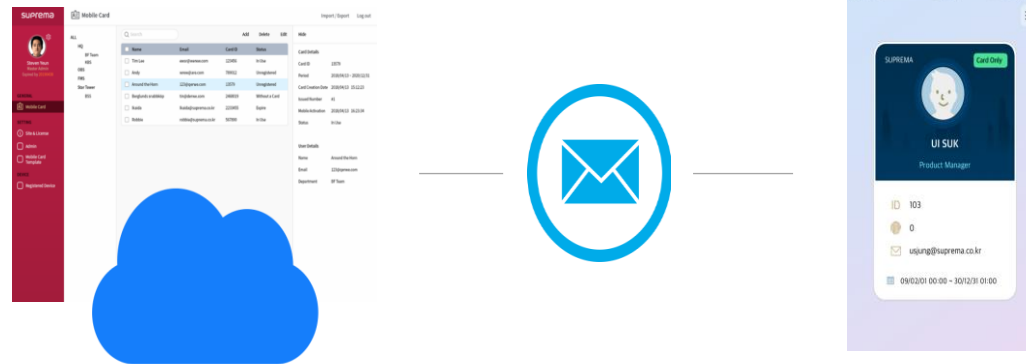
Suprema Mobile Credential only supports XPass 2 with firmware listed below

- ★ XP2-MDPB Firmware 1.1.0 or later
- ★ XP2-GDPB Firmware 1.1.0 or later
- ★ XP2-GKDPB Firmware 1.1.0 or later

[SUPREMA MOBILE ACCESS] Register a Device via APP



Simply create mobile card Invite through email



2. OVERALL PROCESS

Overall Process

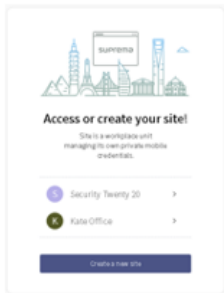
Suprema Mobile Credentia app transmits a designated card ID (managed through the portal site) to the registered devices.



How to Use – in BioStar 2.7.12

● Overall Procedure

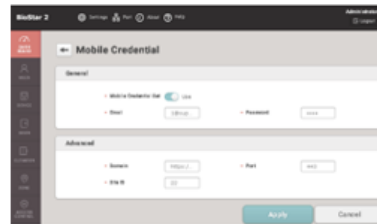
1. Join
Airfob Portal



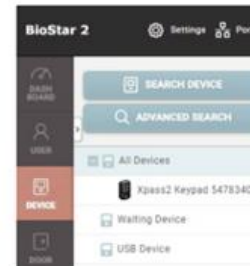
2. Register a
device on
Airfob Pass
App



3. Configure Airfob Portal
information to BioStar 2
Settings



4. Add the device
to BioStar 2



5.1 Add a user with an
email and card
number



5.2 Confirm the
email on a mobile
5.3 Activate Mobile
Access



6. Authenticate the
Mobile Access on
the device



<https://support.supremainc.com/en/support/solutions/articles/24000050101--biostar-2-sample-steps-of-suprema-mobile-credential-for-running-biostar-2-with-xpass-2->

<https://support.supremainc.com/en/support/solutions/articles/24000050048--biostar-2-how-to-use-suprema-mobile-credential->

How to Use – from BioStar 2.7.14

HW INSTALLATION

HW INSTALLATION

System Diagram

1. When XPass 2 is used as a reader.



HOW TO CONFIGURE WITH AF PORTAL

AIRFOB PATCH

The biggest obstacle in mobile credential adoption is All the existing INFRA



**Co-entering space
With other companies**



**Unfinished
Rental Contract Period**



**High Wiring &
Construction Cost**

AIRFOB PATCH



Airfob Patch is
World's First Patch Type
BLE to RF Converter



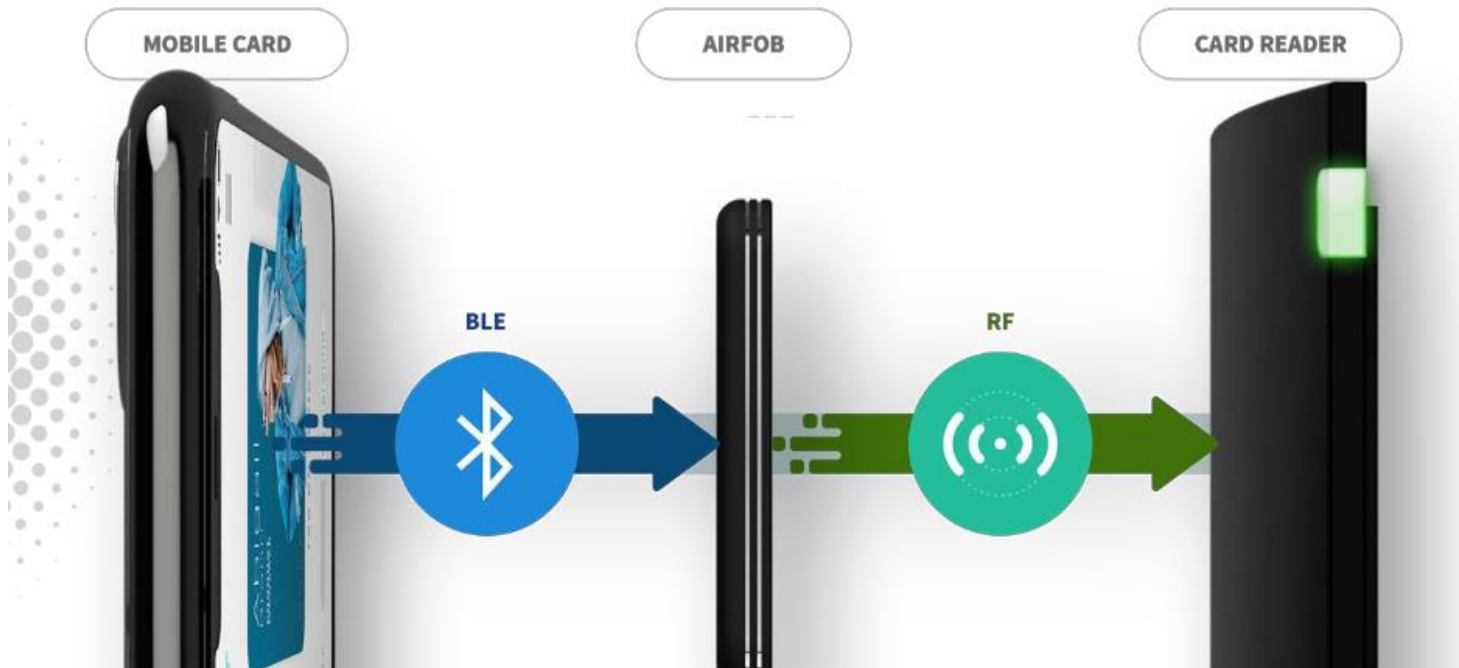
***US Patent Registration Fixed**

AIRFOB PATCH

Solves the biggest challenge of starting mobile access

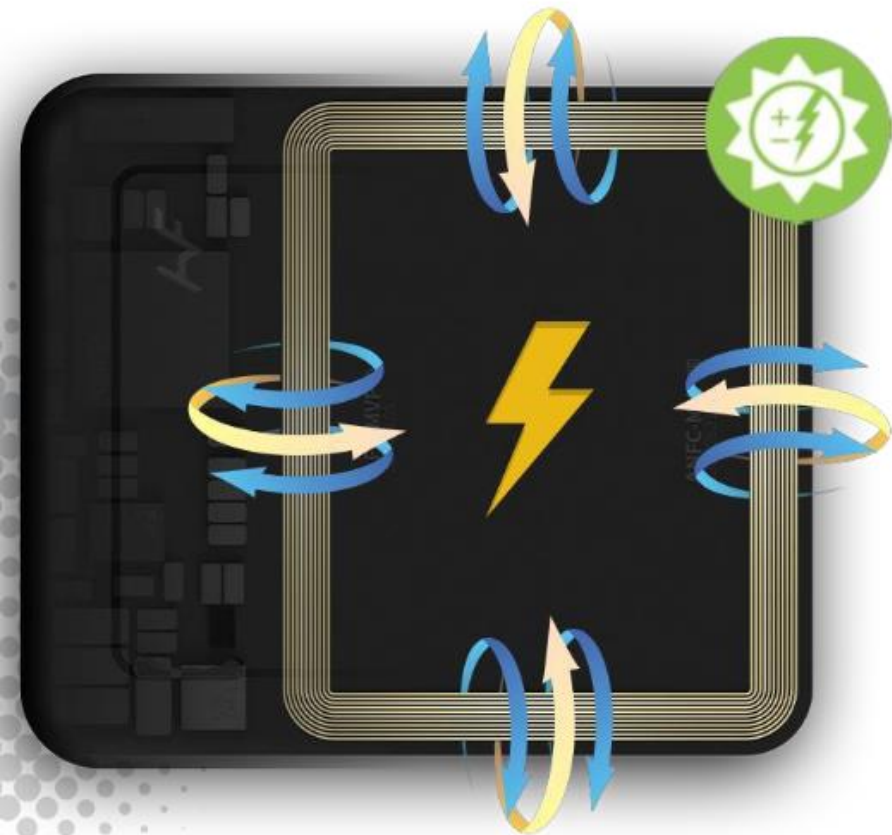
Translate Mobile Access to RF Card Signal

Airfob Patch is an add-on converter which translates BLE communication to RF card signal.



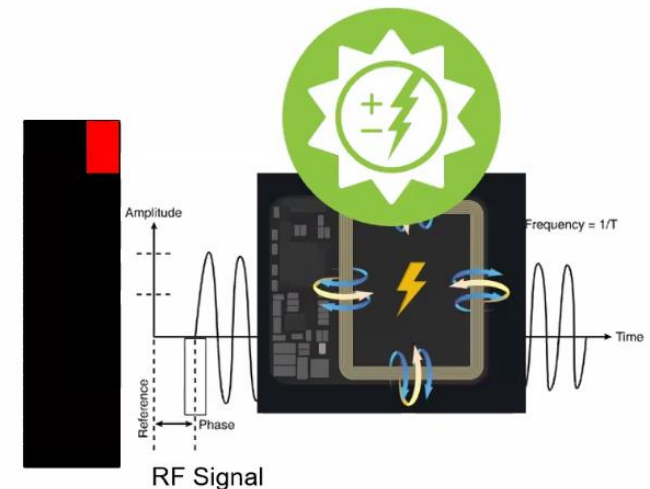
AIRFOB PATCH

Energy harvesting by itself
No Need of Battery Replacement



Airfob Patch is energized by itself by using the existing RF field signals coming out from the RF reader. It changes the RF fields to be its power-source for its operation.

Energy Harvesting by RF Field Signal
NO Battery Replacement Needed



AIRFOB PATCH

THE EASIEST WAY TO START MOBILE ACCESS



AIRFOB PATCH

FEATURES & SPECIFICATION

AIRFOB PATCH SPEC



Features



Power with no battery



Energy harvesting



Wireless communication



Translator of BLE to RF signal



No additional construction



Add on device

Specifications

Energy supply

13.56MHz RF energy harvesting

Size

30 x 30 x 5 (W, H, D, mm)

Wireless communication
compatibility

BLE

Card compatibility

Mifare CSN / Smart card (NFC APDU LEVEL)

LED

Power status & card emulation

IP rating

IP65 *it can be changed at the initial model

AIRFOB PATCH

Moca Systems AirFob Product Line-Up

Airfob is for its own service,
And also for 3rd party systems



Airfob Patch
(Coming Soon)



Airfob Edge
(Coming Soon)



Airfob Pass
(Mobile App)



Airfob
In-App SDK



Airfob
Portal
(Cloud Portal)

AIRFOB PATCH

**AIRFOB PORTAL & PASS APP / PARTER PORTAL
are already Available and open for everyone.**

[Airfob.com](https://airfob.com)

Free 50 credits for Regular Card
After one-month credit deduction for Dynamic Card



***Suprema devices support Airfob Portal & Pass App**

AIRFOB PATCH





AIRFOB PATCH LAUNCHING PLAN







DYNAMIC & REGULAR LICENSE

DYNAMIC & REGULAR LICENSE

Dynamic & Regular Major Difference

	REGULAR	Dynamic
PORTAL	 <p>before (PC) before (mobile)</p>	 <p>1st RELEASE (PC) 1st RELEASE (mobile)</p>
CARD ACTION	ADD	ADD DELETE PAUSE
APP	 <p>before</p>	 <p>1st RELEASE</p>
CARD STATUS	BEFORE ACTIVATION ACTIVATED	BEFORE ACTIVATION ACTIVATED DELETING DELETED PAUSING PAUSED EXPIRING EXPIRED

DYNAMIC & REGULAR LICENSE

REGULAR		DYNAMIC	
	Cloud Server		Cloud Server
INTERNET	<u>One-way</u> communication	INTERNET	<u>Subscription sync</u> communication
	Communication Data <ul style="list-style-type: none">● Issue new card● Reissue		Communication Data <ul style="list-style-type: none">● Issue new card● Reissue● Delete● Pause● Valid Date

DYNAMIC & REGULAR LICENSE

**1 Credit
Per
1 Device 1 Month**



**1 Credit
Per
1 Card**



INTERNET

Target

Fitness / Membership / Shared Place

Feature

- Unlimited # of mobile card issuance
- Remote Control & Revoke

Communication Data

- Issue new card
- Reissue
- Delete
- Pause
- Valid Date

/*Constant Internet Connection is required for use. (5 mins of disconnecting grace time.)



**One Time
Connection**

Target

Fixed Workers

Feature

- Unlimited time for one mobile card use
- One-time download

Communication Data

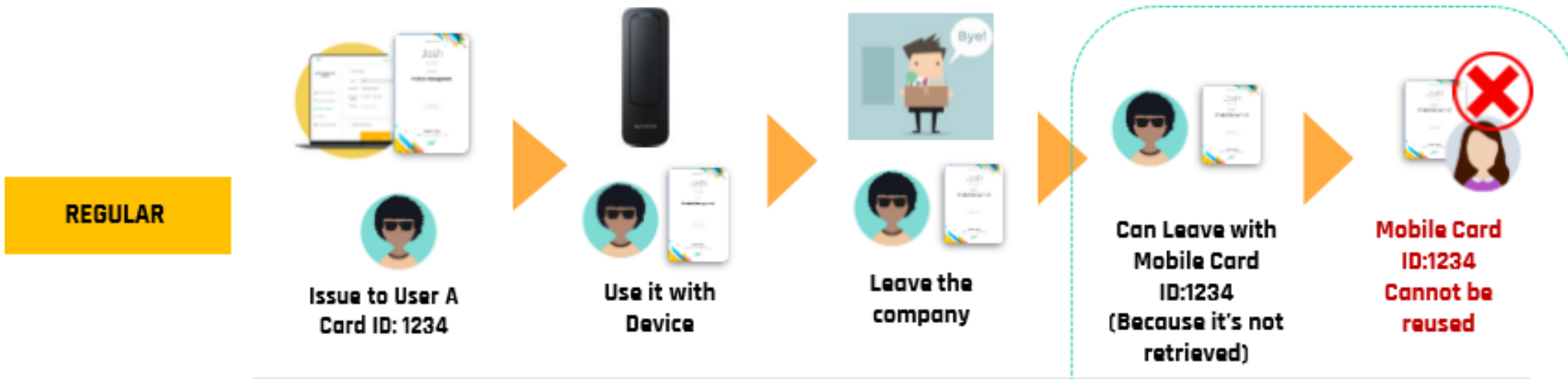
- Issue new card
- Reissue

/*Card data can be remained after its download unless users delete the app manually.
Maintenance credit is available for buffer.

DYNAMIC & REGULAR LICENSE

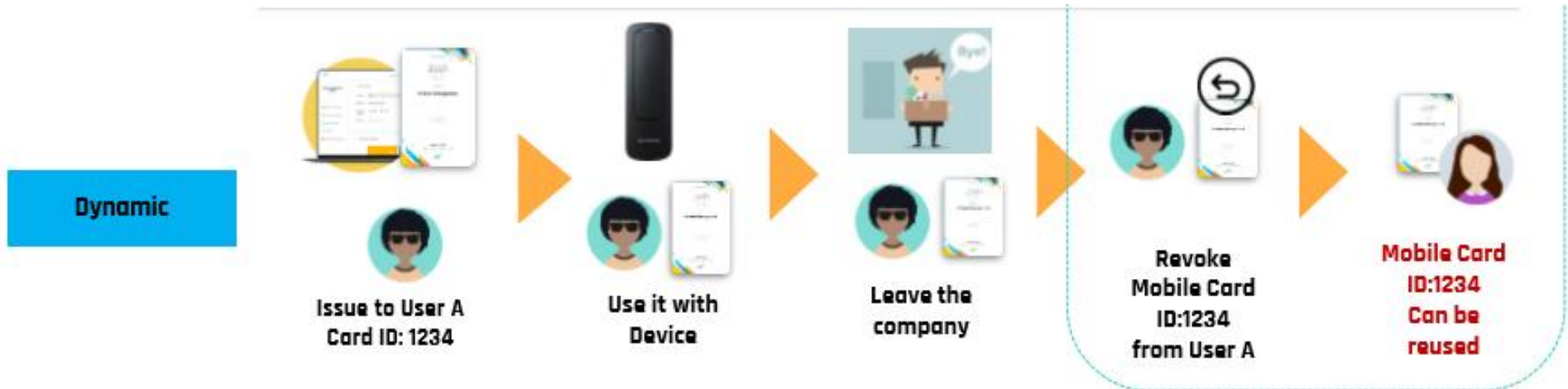
REGULAR

Dynamic & Regular Major Difference



DYNAMIC & REGULAR LICENSE

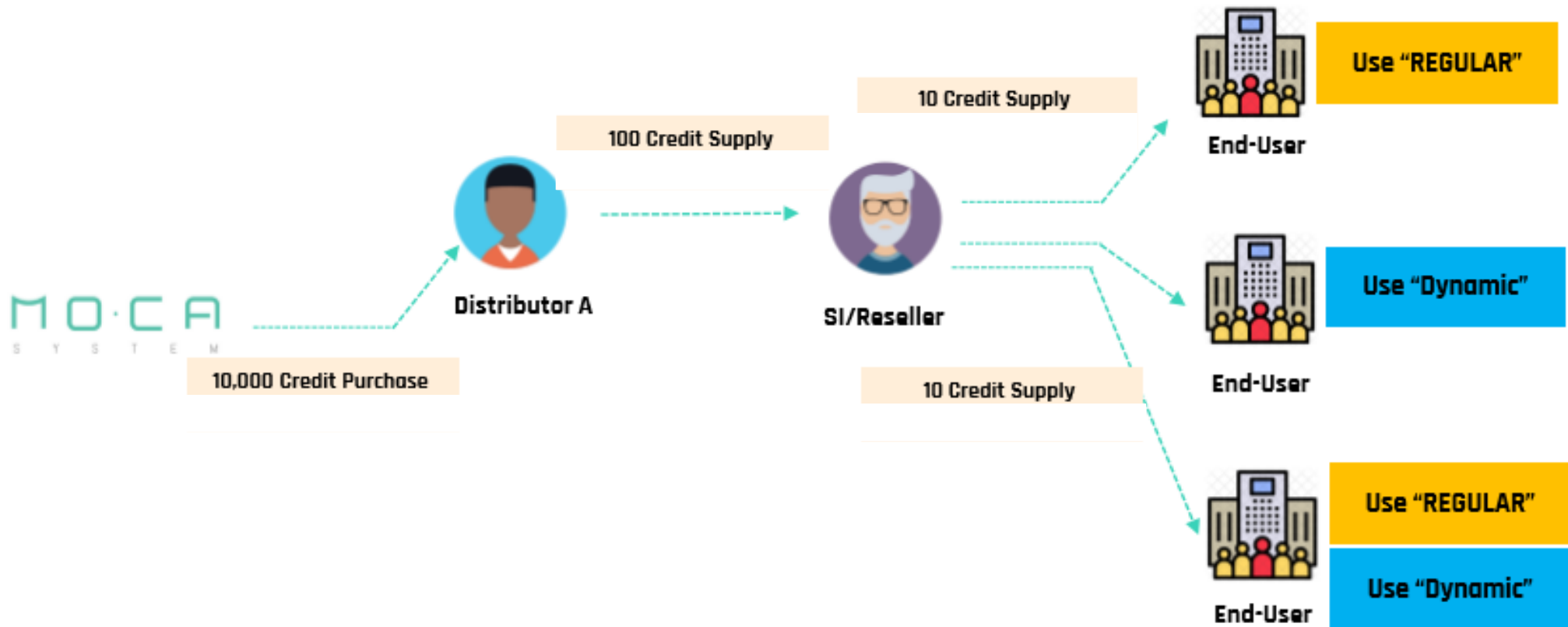
DYNAMIC



DYNAMIC & REGULAR LICENSE

DYNAMIC or REGULAR

Sell the same credits, and users choose the license mode they want to use

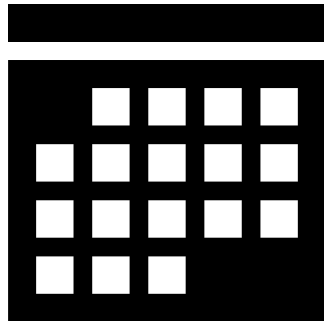


DYNAMIC & REGULAR LICENSE

Card Type & License

DYNAMIC

* 1 Credit = 1 Device x 1 Month



X **36** months



X **2** devices
(for In/Out)

= **72** Credits!

DYNAMIC & REGULAR LICENSE

Credit Price & Margin Simulation

End-User Price for RFID Cards:

(with a cardholder & case)



SI/Reseller Margin

> Almost Fixed Margin

End-User Price for
Airfob Pass Mobile Access:
\$Flexible



SI/Reseller Margin

> Flexible Margin

(Case Study)
End-User Price for
Airfob Pass Mobile Access:

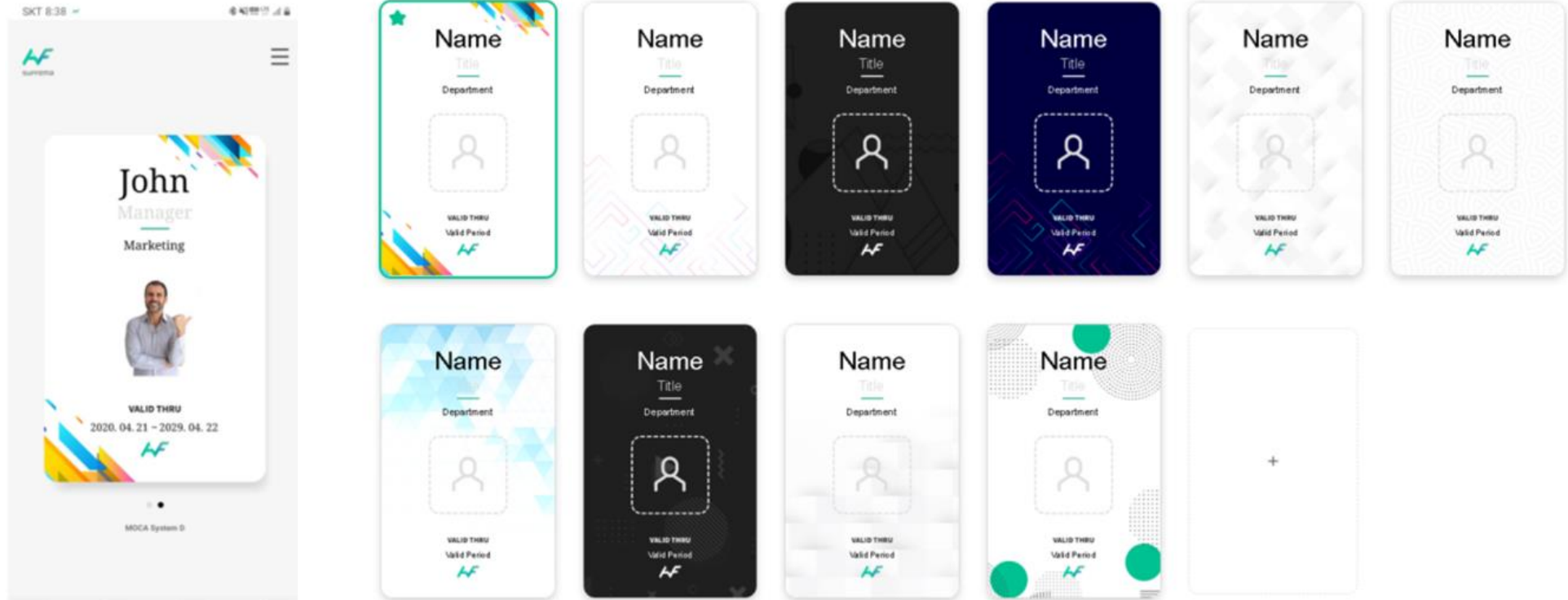


SI/Reseller Margin

DYNAMIC & REGULAR LICENSE

■ Custom Card Design Support

- **Dynamic Card License** is required currently.
- User can add the field of user information on the card.



DYNAMIC & REGULAR LICENSE

DYNAMIC

Mobile Card Valid Period - Automatically disable mobile card by the ending date & time

Add a User

User Info

ID *

Name

Title

Department

Email

Phone

Mobile Card

Card ID


Receive Method ☒ Email ☐ Text

Valid Period

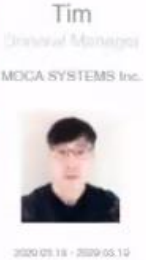
Starting Date

Ending Date

User Photo Preview





Mobile Card Preview



Period Settings

Valid Period	<input type="text" value="1D"/> <input type="text" value="3D"/> <input type="text" value="1W"/> <input type="text" value="1Y"/>
Starting Date	<input type="text" value="2020/03/18 - 19:01"/>
Ending Date	<input type="text" value="2029/03/19 - 19:01"/>





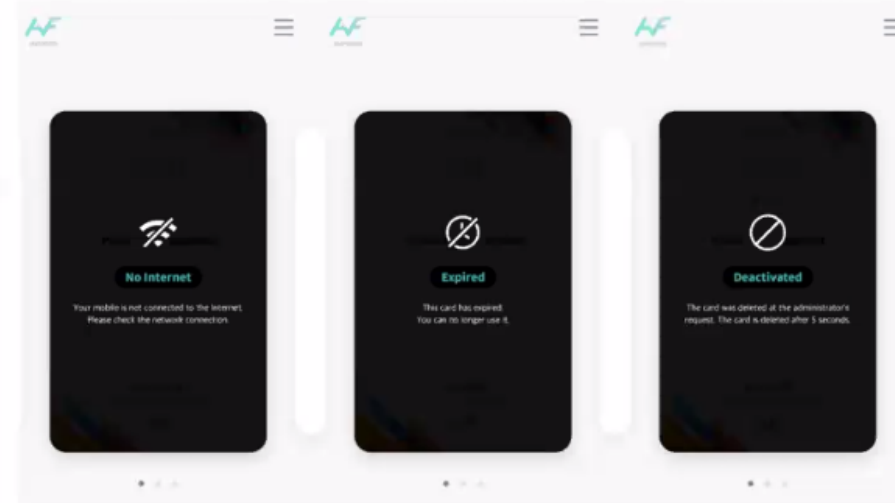
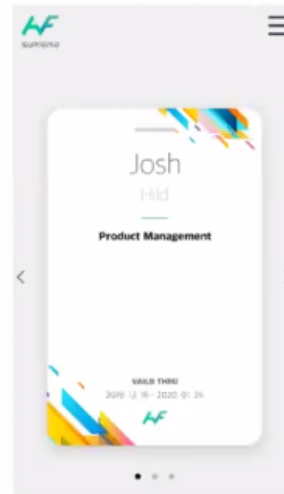
by **MOCA SYSTEM**

DYNAMIC & REGULAR LICENSE

DYNAMIC

Remote Mobile Card Status Control – Block & Restore the access right with mobile card alone

	Card ID	Valid Thru	Card Status	Card Action
ID: 14 Name: Tim Lee Title: General Manager Department: MOCA	456789123	Start: 2020/05/12 - 15:52 Expire: 2029/05/13 - 15:52	Pausing...	
ID: 7 Name: Patrick Title: Manager Department: MOCA	20190909	Start: 2020/05/12 - 13:42 Expire: 2029/05/13 - 13:42	Before Activation	
ID: 1 Name: Daniel Title: AS Department: MOCA	20120201	Start: 2020/05/12 - 14:35 Expire: 2029/05/13 - 14:35	Activated	<div> Reissue Delete Pause </div>
ID: 2				



Pop Quiz

List The Communication Data For Dynamic Card ? (Dynamic & Regular Card)



- Issue New Card
 - Reissue

A

- Valid Date
- Re-issue Card
- Issue New Card

B

- Issue new card
 - Reissue
 - Delete
 - Pause
 - Valid Date

C

Pop Quiz

List The Communication Data For Dynamic Card ? (Dynamic & Regular Card)



- Issue New Card
 - Reissue

A

- Valid Date
- Re-issue Card
- Issue New Card

B

- Issue new card
 - Reissue
 - Delete
 - Pause
- Valid Date

C

Pop Quiz

Which one of the Devices below supports BLE & Supreme Mobile Access?



BioStation 2



BioEntry W2



FaceStation 2



BioEntry Plus 2



XPass 2

XPass 2

A

BioStation 2

B

FaceStation 2

C

Pop Quiz

Which one of the Devices below supports BLE & Supreme Mobile Access?



BioStation 2



BioEntry W2



FaceStation 2



BioEntry Plus 2



XPass 2

XPass 2

A

BioStation 2

B

FaceStation 2

C

BREAK TIME



3. WHY MOBILE ACCESS (Pre-Sales)

COST

COST

NO Additional Wiring

Just attach on the RF antenna



NO Additional HW Installation



NO Additional Settings or SW / FW Upgrade



**Highly convenient
just like card.**

Access workplaces with phones just like tapping with physical RF cards.



**Less cost on card
issuing and maintenance.**

Save cost of issuing cards and maintenance in comparison to physical RF cards.



**Secure management
when phone is lost.**

Revoke mobile access and restrict access permission when phone is lost.

COST

Apply to everywhere RF card is used



USB
Reader



OA Printer

Airfob
Patch



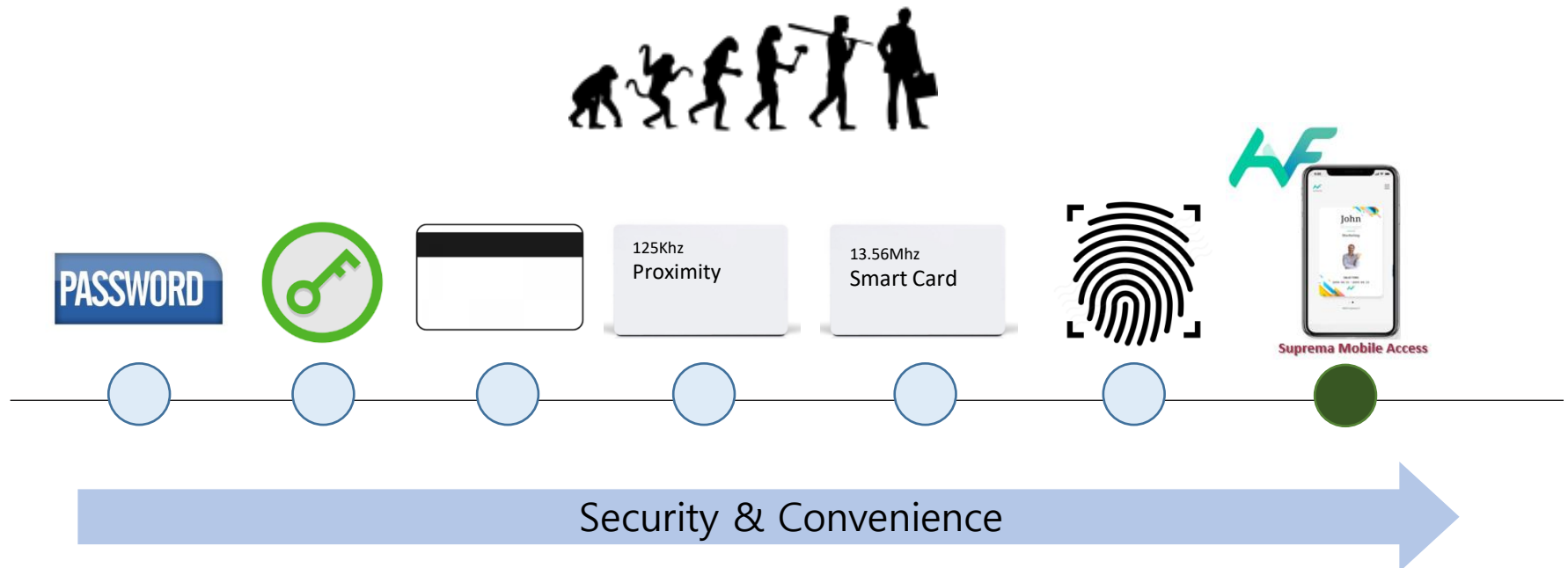
KIOSK

SECURITY

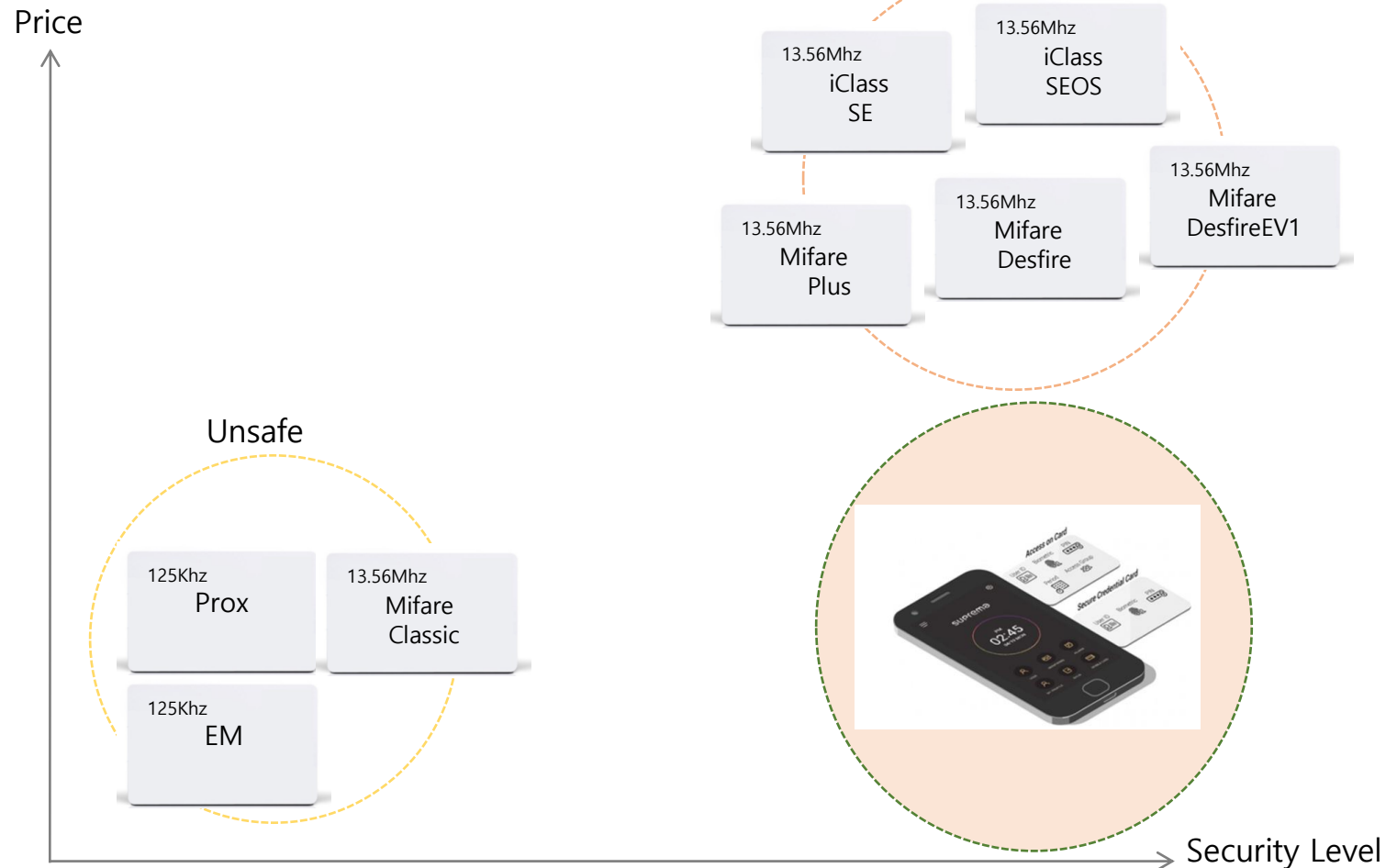
SECURITY

EVOLUTION OF CREDENTIAL

EVOLUTION OF CREDENTIAL



High Security With low cost



SECURITY

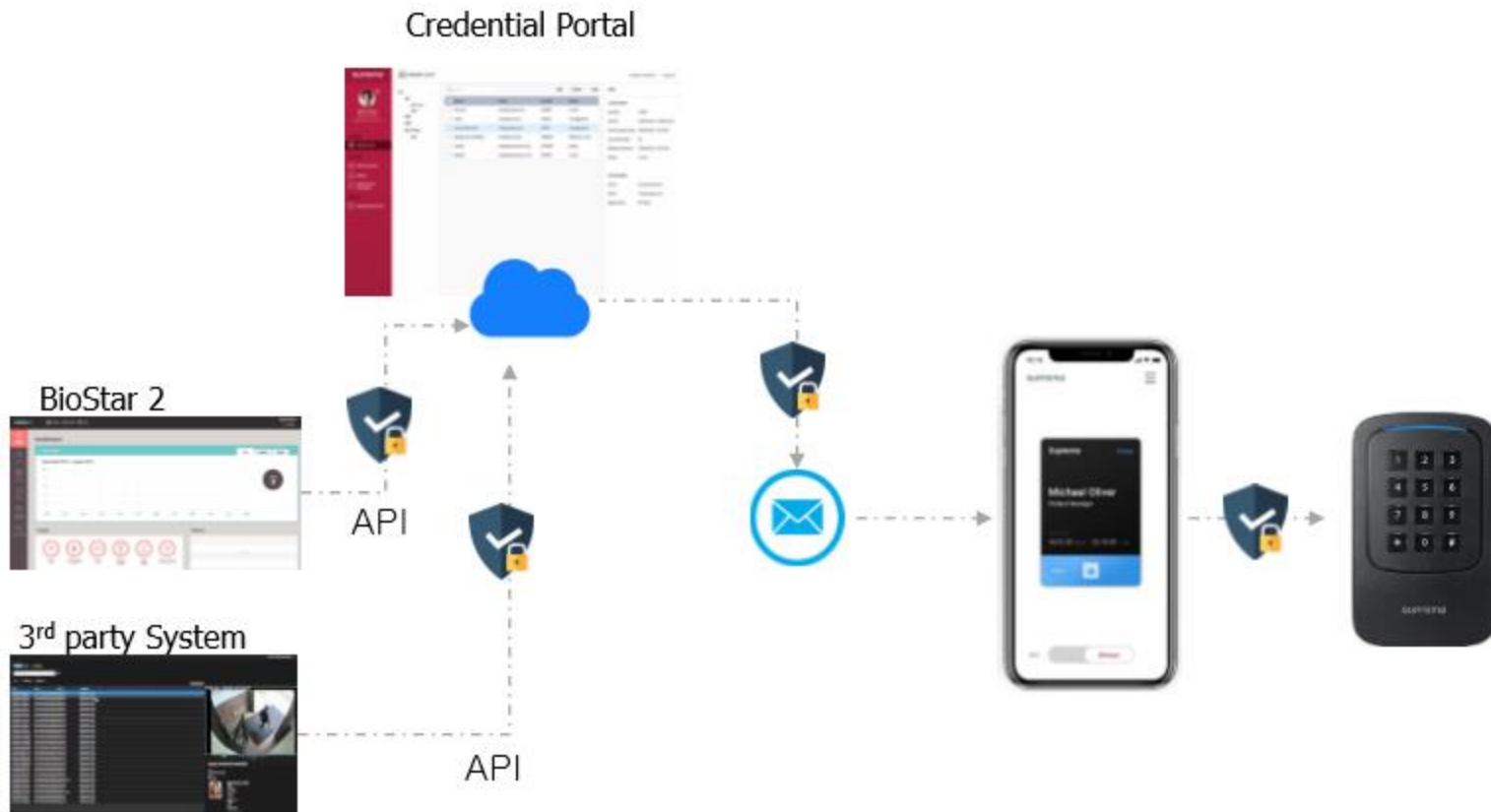
➤ Convenience & more security

- 1) Can use it by tagging your smart phone
- 2) Not need to meet employees to issue the mobile access card
- 3) AES 128 encryption & ISO 27001 certified system/operation



SECURITY

Highest security measures taken at every single point
(*ISO27001 certificate will be achieved in Q3 2019)



SECURITY

Airfob provides end-to-end mobile access solution with high security



SECURITY

Security Measures

MOCA's Airfob system applies the most strong security measures to all of its communication sections and data storage parts.

- A. API communication between Airfob Portal and 3rd party Server
- B. Mobile access card ID encryption in data set
- C. Mobile access card data encryption in mobile devices
- D. Preventing mobile card data replay attack
- E. Preventing mobile card data forgery

Airfob system achieves ISO27001 certification as a proof its security measures across its entire platform and system.

- A. API communication between Airfob Portal and 3rd party Server

REST API communication side is protected by HTTPS only communication measures with a token method. The token has a time limit for one hour as default. Also, Airfob Portal uses AWS's API gateway services for network throttling as a pre-emptive measure to avoid brutal network attacks.



COVID19

COVID19

The Market is now looking for an alternative solution.

Mobile Access is being **EXPEDITED** by Corona Virus
because Of the below reasons:

**"Access Control
Without human contact"**



**"Need to wear
Facial mask all the time"**



**"Do not want to go back
To RF Cards own Risk"
T&A Time Theft**



ACCESS CONTROL MANAGEMENT

ACCESS CONTROL MANAGEMENT

Unmanned Access Control Management With Airfob Mobile Access

“Won’t need to stay at the place for publishing RF Cards.”



ACCESS CONTROL MANAGEMENT

The most effective access management in an era of workforce mobility

RF Card cannot have multiple access permission to different physical sites with each of their own access control system.



Mobile can integrate several access permission on one mobile device with one access control system.



Which AIRFOB License would you recommend for a Sport & Fitness GYM?

What AirFob Portal License would
you select for a Sport Fitness
Centre?

Answer is DYNAMIC LICENSE



BREAK TIME



4. POTENTIAL CUSTOMERS CASE

PARTNER PORTAL

PARTNER PORTAL

<https://partner.mocainc.com>

MOCA
SYSTEM

PARTNERS PORTAL

Credits 0 / Maintenance Credits 0



License Code Activation

License Code Generation

License Code List

100



1 / 1



Delete



License Code

Credit

Maintenance Credit

Issued Date



Activated Date

Issuer

Issuer Email

Vendor

Vendor Email

Note

Partners can manage its sales through MOCA Partner portal

<https://partner.mocainc.com>

SW & HW

Mobile Access



Partner Channels

Manufacturer/Distributor
/SI/Reseller



End-users



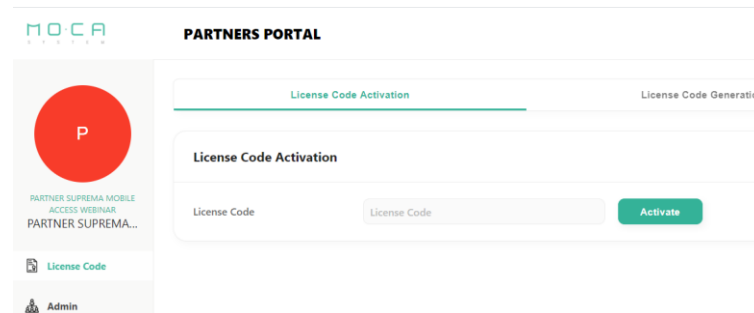
PARTNER PORTAL

Buy More at Low, Sell More at High through Partner Portal

Partner Platform

- Credit Stock Management
- Self License Code Generation
- License Code Resell/Purchase

Manufacturer/Disti/SI/Reseller

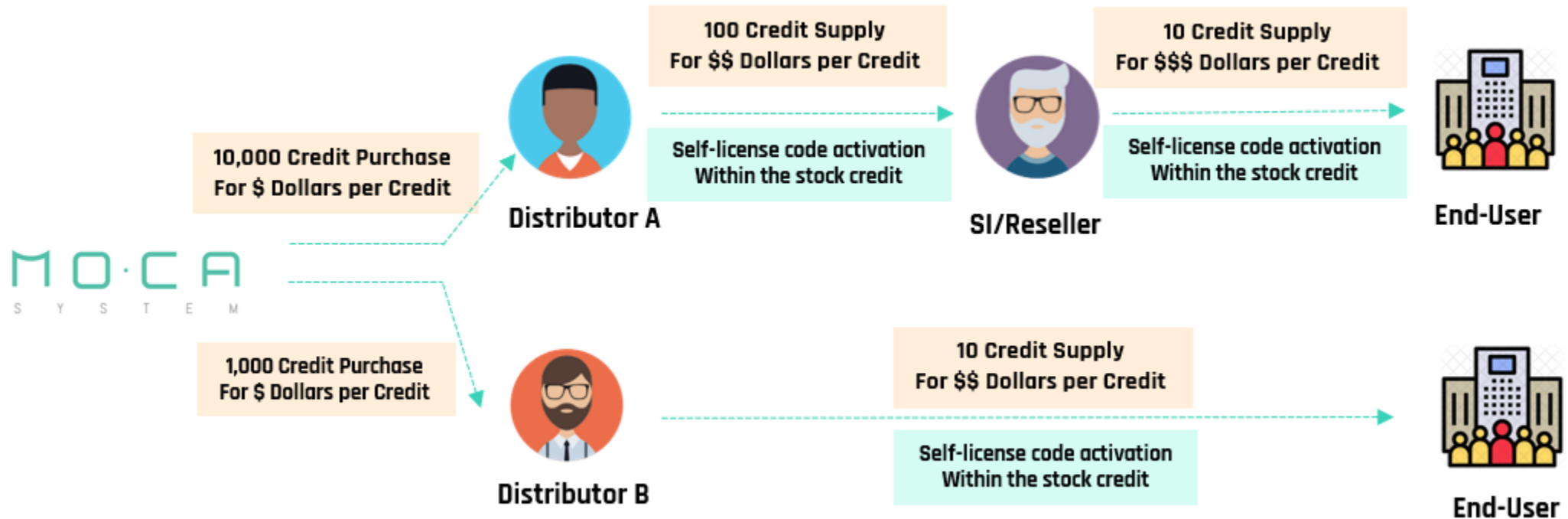


Manufacturer/Disti/SI/Reseller



PARTNER PORTAL

Partners can manage their stocks and sell it their own way



FITNESS CUSTOMERS CASES

FITNESS CUSTOMERS CASES

Fitness Customer Cases

**16 Gyms with 60,000 users, 200 employees
With 3 doors (One for all, Two for only employees)**



Fitness gym center A



Fitness gym center B



Fitness gym center C



Fitness gym center D



Dynamic

REGULAR



Dynamic

REGULAR



Dynamic

REGULAR



Dynamic

REGULAR

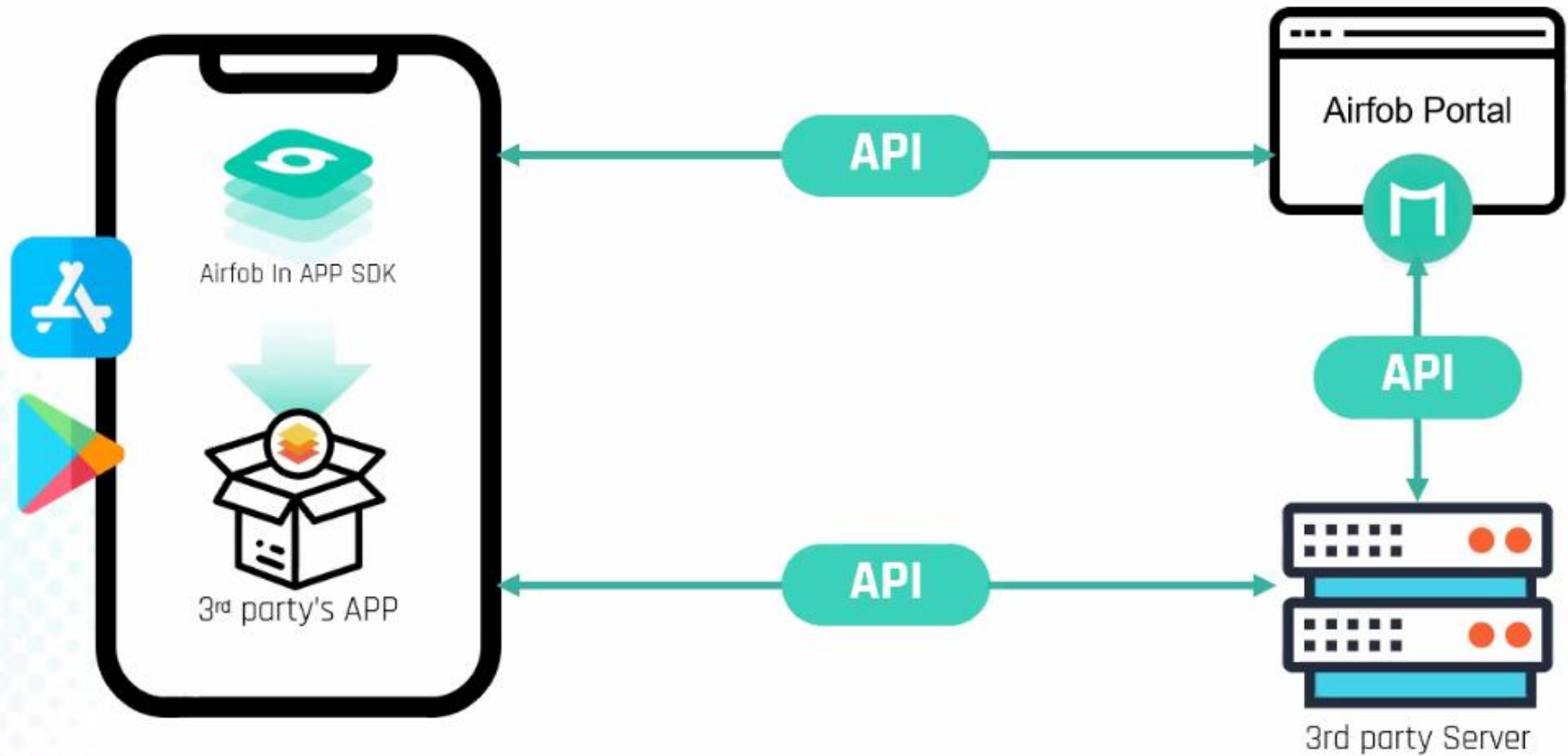
“Mixed use for the best combination”

INTEGRATION

INTEGRATION

Open API & In-APP SDK

- 3rd party service integration



INTEGRATION



AIRFOB PORTAL

OPEN
{ **REST:API** }



**Mobile Card Core
In-App Native SDK**

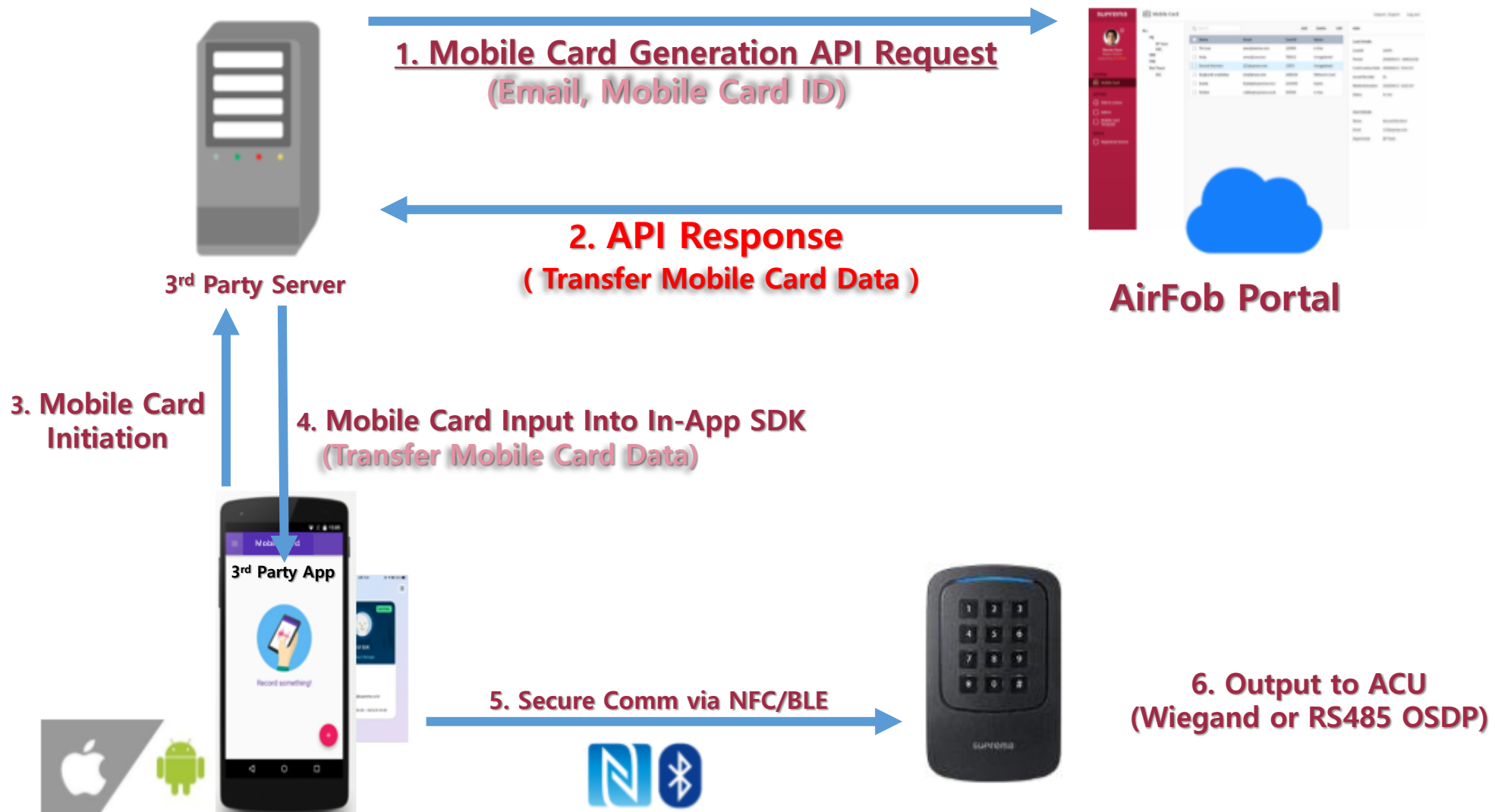


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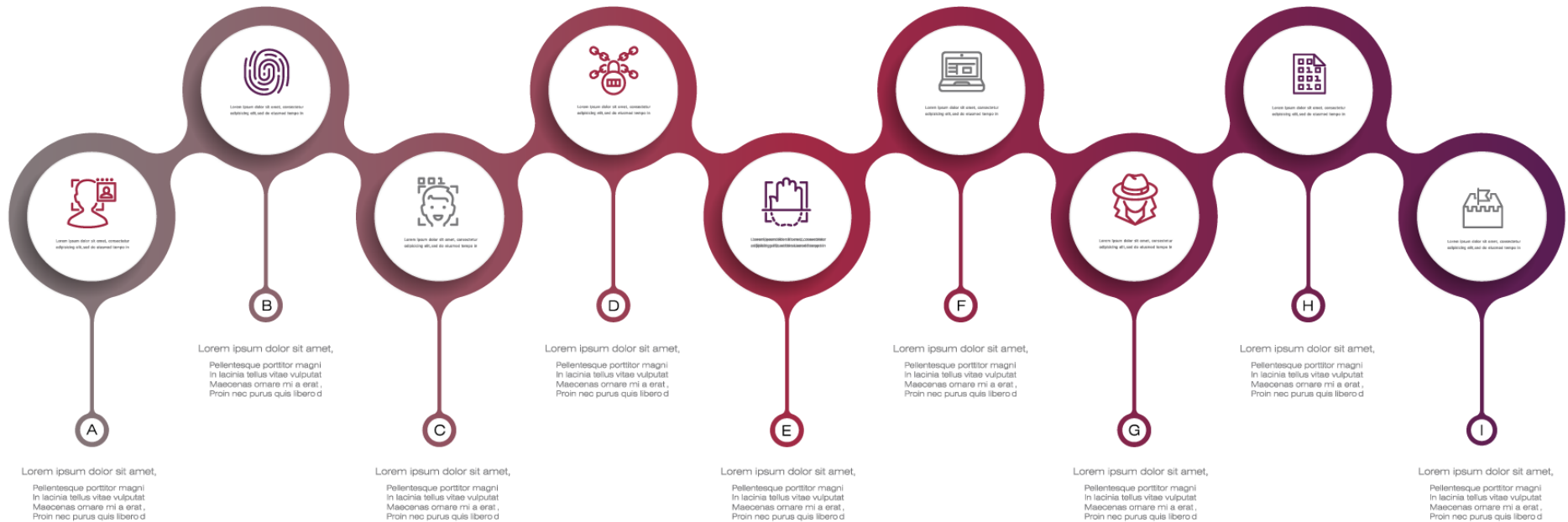
INTEGRATION



Platform

Biometrics Platform with Easy Use, Installation and Integration

BioStar2, Web-based open integrated security platform.



BioStar 2

FAQs

GENERAL INFORMATION

Card Type & License (FAQ)

Q1) When ordering how will we define dynamic from fixed?

When you order, **you can just order a credit**. How to define is decided when you apply in Regular type site or dynamic type in your Airfob site at first.

Q2) In line with dynamic. If i have 10 credits, then it is equivalent up to 10 device valid for 1 month?

Yes, you are right. Or 1 devices x 10 months

Q3) In a dynamic type means it is not recommended to use for a regular employee, right? This is design more on membership and events only?

Yes, you are right. It's for membership management.

GENERAL INFORMATION

Q1) Suprema Mobile Access can be applied with Centralized Solution or only distributed solution?

You can use it to Centralized System or, you can use it to Distributed System also.

Q2) If I install two readers to In and Out for a door, there will be an issue to open the door?

BLE strength is measured very differently. So, when you tag your reader from outside, it does not work to the inside reader.

FAQs

Q4

What happens to the existing customer after Airfob Portal changed?

- No affect on the existing license and functionalities. Only UI changes.

Q5

What happens to the existing BioStar 2 integration & API Calls?

- Existing customers can use the same settings & API URLs. No changes are needed.

Q6

Can a regular card use the custom card?

- Not currently. We will add this feature later.

FAQs

Q7

Would multi card work for regular cards?

- Yes, multi card is supported regardless of regular or dynamic.

Q8

What happens to the URL address after Airfob Portal changed?

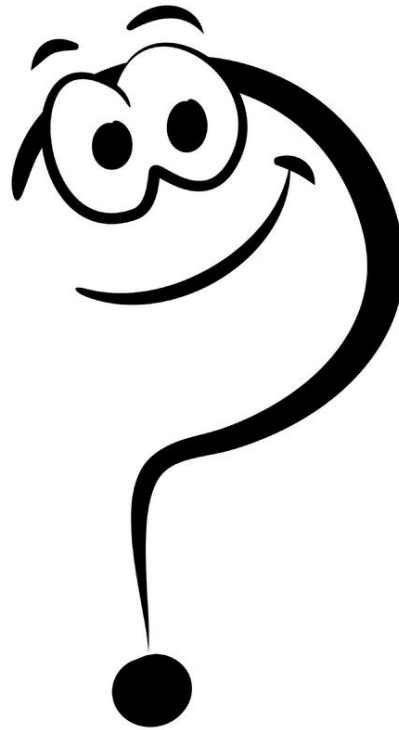
- The previous <https://mc.suprema.io> will just redirect to the new portal address, <https://mc.mocainc.com>.

Q9

Can we import CSV file to get user information?

- We are working on that feature. We will keep you updated once it is ready.

ANY QUESTIONS?



**PLEASE !
HOLD ON!
CAN YOU TAKE PART IN OUR
SURVEY/POLL ON THE SCREEN.**

Thank you!