

BioStar 2 New Features Version 2.9.0

Speaker

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How to find Webinar Contents?

1) Email

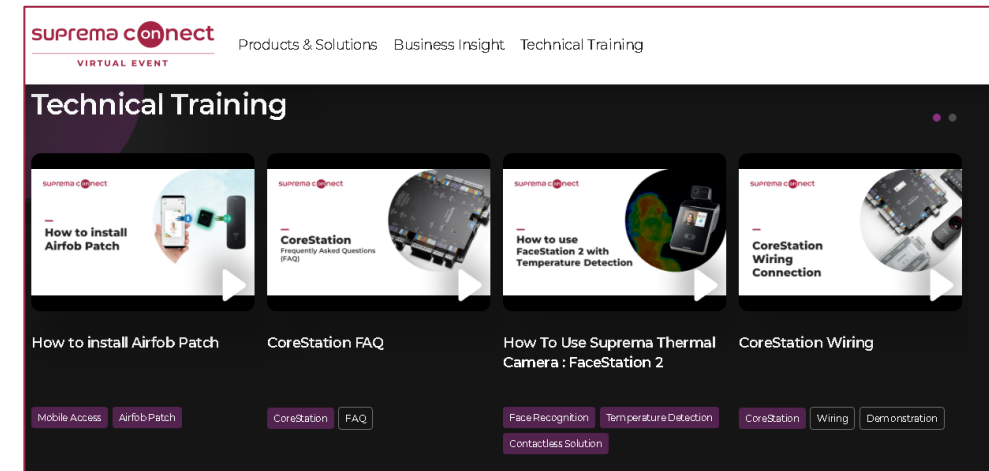
- ✓ Suprema Team will provide the presentation and the recorded video link to the registered emails.
- ✓ It will take about 7 days after reviewing the files with Q&A list.

2) Suprema Connect Website

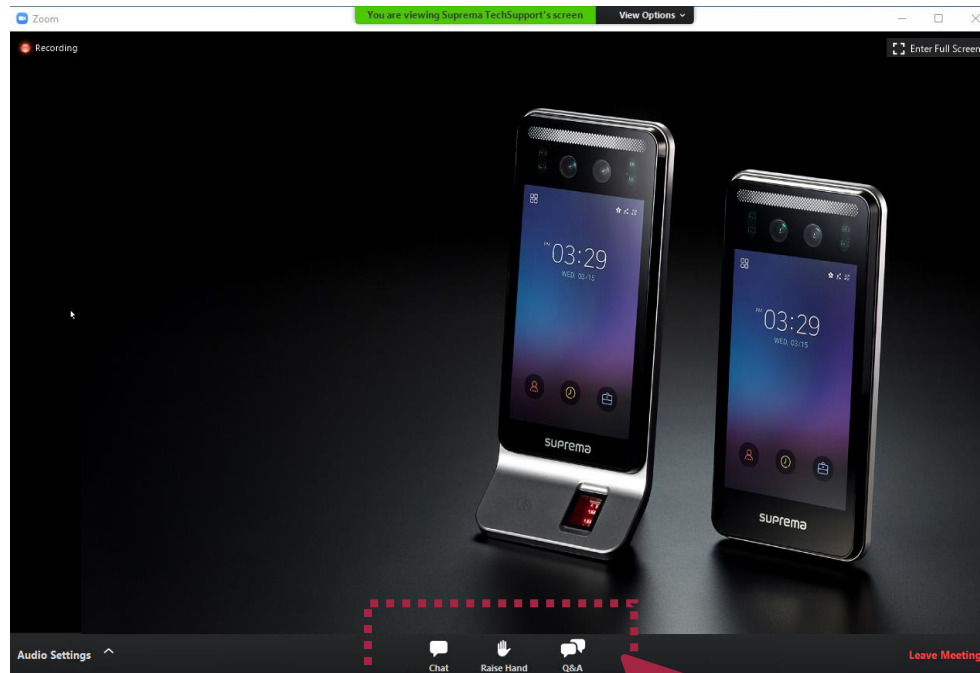
- ✓ We will post the recorded video to the site.
- ✓ <https://www.supremainc.com/connect/index.asp>
- ✓ Please google **Suprema Connect**.

3) Suprema Technical Support Site

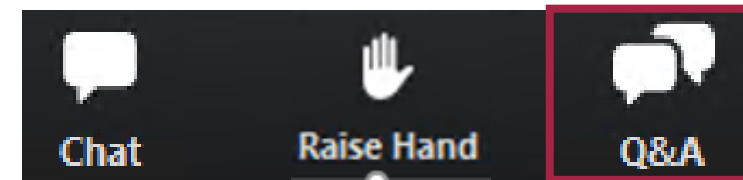
- ✓ You can find the information with Q&A list on the website below.
- ✓ Please search **Suprema Webinar** in the support page, or simply google it.
- ✓ <https://support.supremainc.com>



How to ask questions during a webinar?



[Q&A] box



- ✓ During the webinar, you can leave your questions in the Q&A box anytime. Suprema Panels will answer in real-time.

How to find the necessary icons

- ✓ Please move your mouse to the bottom of your screen, THREE ICONS will pop up, as shown in the image above.

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03 | Mobile Face Enrollment

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01

Support BioStation 3

BioStar 2 Version 2.9.0



Supports Intercom with SIP(Session Initiation Protocol) based on VoIP (Voice over Internet Protocol) Server

BioStar 2 Settings Port About Help Administrator Logout

SEARCH DEVICE
ADVANCED SEARCH

All Devices

1 / 1 50 rows Go

Device ID	Name	Group	Device Type (Master/Slave)	IP Address	Device Status	Firmware Status
541151629	BioEntry P2 541151629	All Devices	BioEntry P2		Normal	
544207116	BioEntry W2 544207116 (192.168.14.234)	All Devices	BioEntry W2	192.168.14.234	Normal	
547838617	BioStation 3 547838617 (192.168.14.238)	All Devices	BioStation 3	192.168.14.238	Normal	
788930601	OM-120 788930601	All Devices	OM-120		Normal	Old Version
547837391	X-Station 2 547837391 (192.168.14.232)	All Devices	X-Station 2	192.168.14.232	Normal	

Waiting Device
USB Device

BioStar 2 → Device → BioStation 3

RTSP (Real Time Streaming Protocol)

BioStar 2 Settings Port About Help Administrator Logout

BioStation 3 547838617 (192.168.14.238) 2/6

Information

Name	BioStation 3 547838617 (192.168.14.238)	Group	All Devices
Device ID	547838617	Device Type	BioStation 3
Firmware Version	1.0.0 [2022/06/24 11:14:02] Firmware Upgrade	Product Name	BS3-D8
Hardware Version	1.0.0	Kernel Version	1.0.0 [2022/06/24 11:10:26]
Locked	Unlock	Restore to default	All Without Network
Daylight Saving Time		Time Zone	(UTC) W. Europe Standard Time, London, Lisbon, Casablanca
<input checked="" type="checkbox"/> Time Synchronization with Server			

System

Display Date	2022/08/03 14:56:05	Get Time Set Time
Date Format	YYYY/MM/DD	

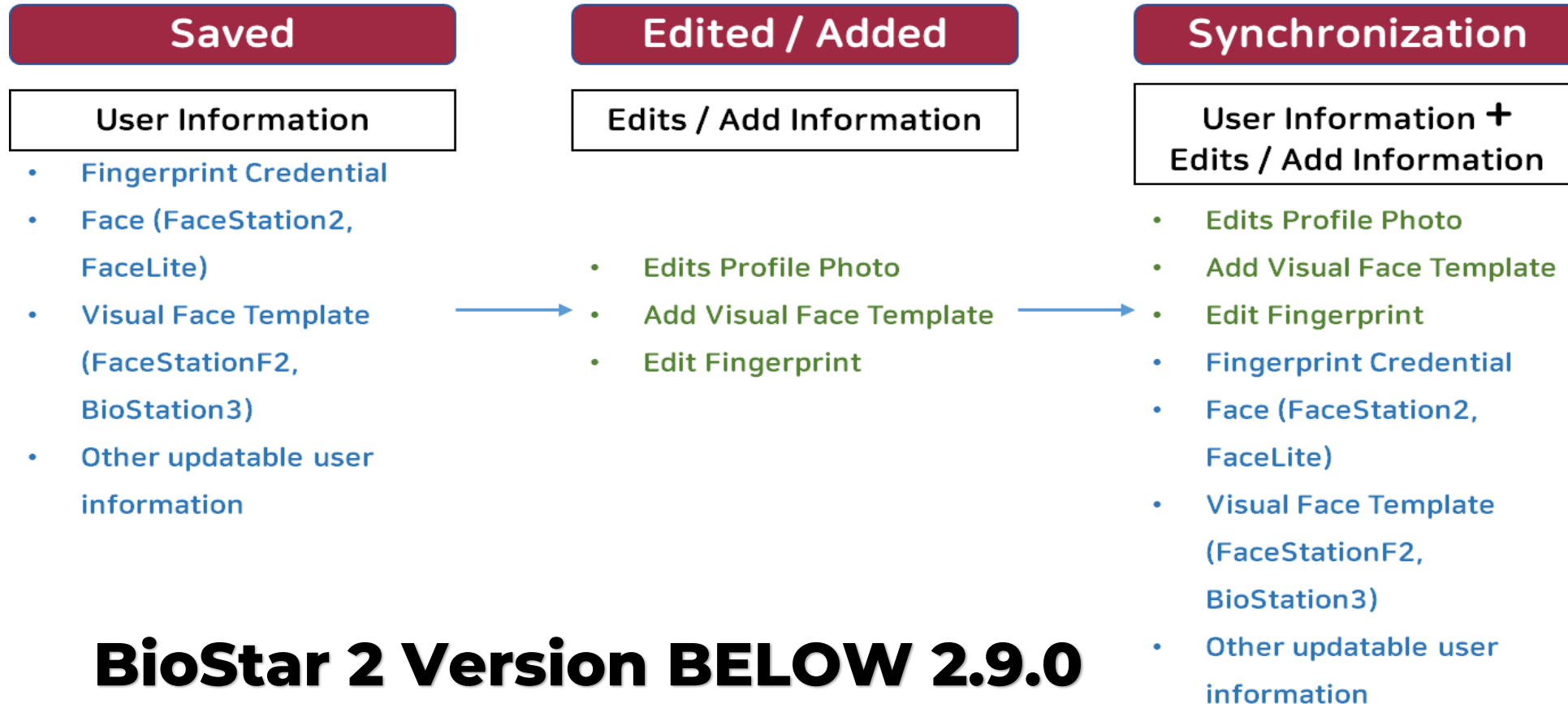
Network

TCP/IP

<input checked="" type="checkbox"/> Use DHCP			
IP Address	192.168.14.238	Subnet Mask	255.255.255.0
Gateway	192.168.14.1	Device Port	51211
DNS Server Address			

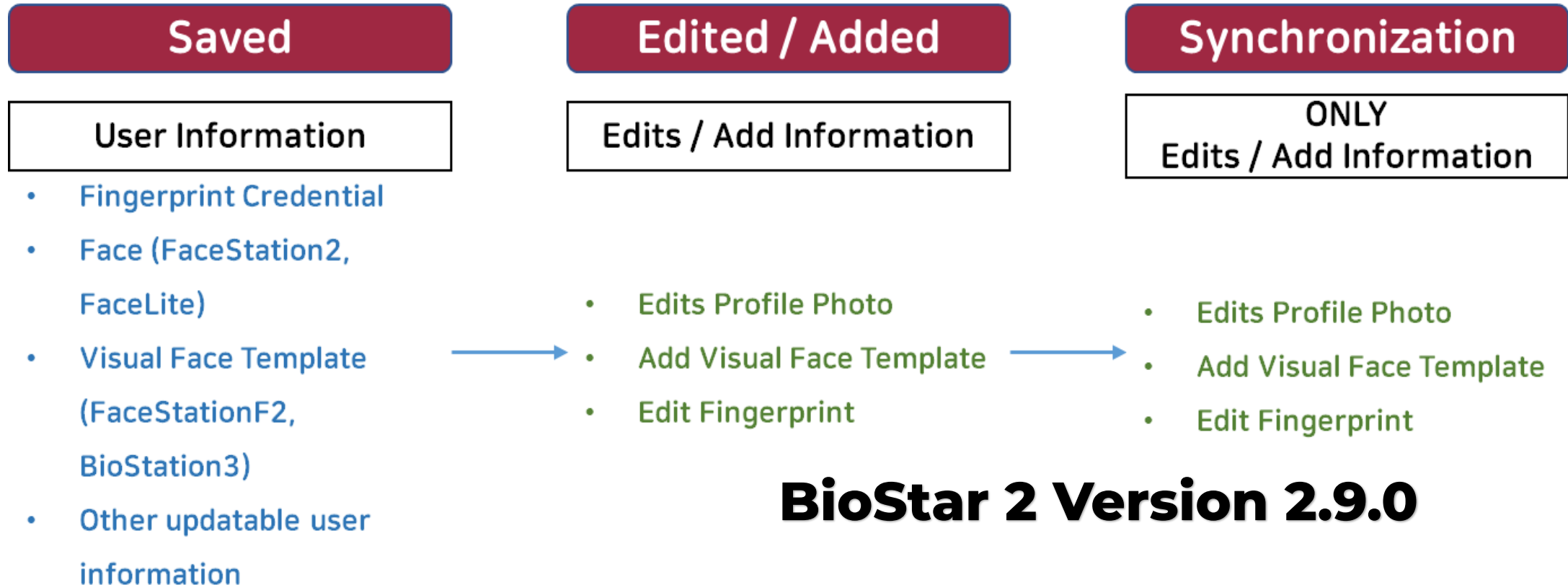
Server

How to partially update user information



BioStar 2 Version BELOW 2.9.0

How to partially update user information

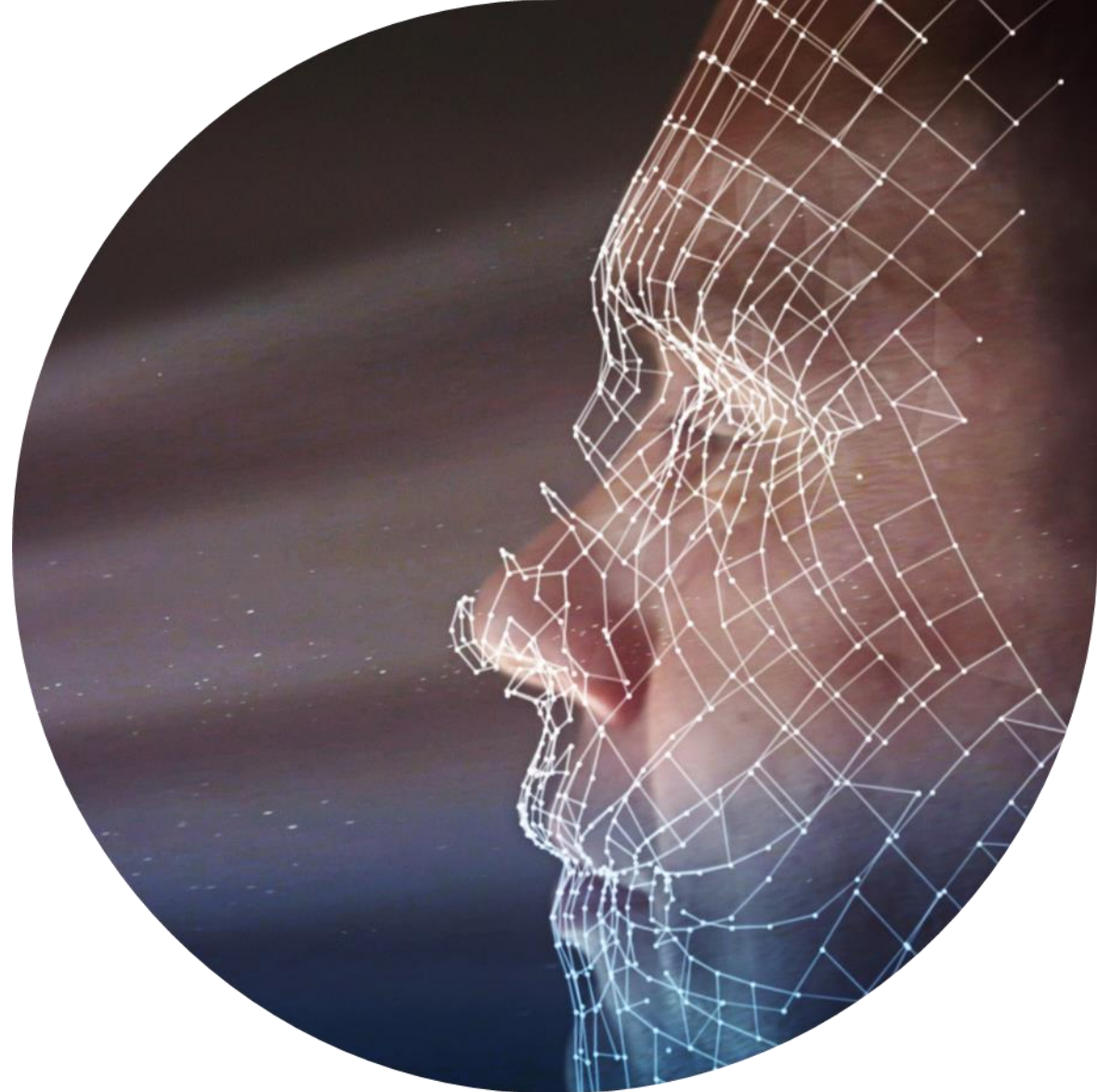


BioStar 2 Version 2.9.0

02

Visual Face

BioStar 2 Version 2.9.0



Key Features from BioStar 2 Version 2.9.0 for Visual Face

1

Improved extraction of images used for Visual Face credentials

2

Supports Visual Face Migration

3

Support Visual Face Import

Enrolls Visual Face when file name of the image matches the User ID

1 Improved extraction of images used for Visual Face credentials

Algorithm	Equipped on	Detect Face	Generate Warped Image	Extract Template
BioStar 2 Face Detect Algorithm	BioStar 2 v2.8.6 ~ BioStar 2 v2.8.17	Y	N Image cut around the face	N
Old Algorithm	FSF2 v1.x.x	Y	Y (250x250px)	Y-Old
New Algorithm (for GPU)	BioStar 2 v2.9.0, FSF2 v2.x.x	Y (same way for Both GPU & NPU)	Y (112x112px)	Y-New
New Algorithm (for NPU)	BS3			Y-New

❖ Important Note

- Old Algorithm Extract Template (Y-Old) is NOT Compatible with Both New Algorithm (Y-New)
→ So, instead of templates, only Warped Image will be used among BioStar 2, BioStation 3, and FaceStationF2

② Supports Visual Face Migration

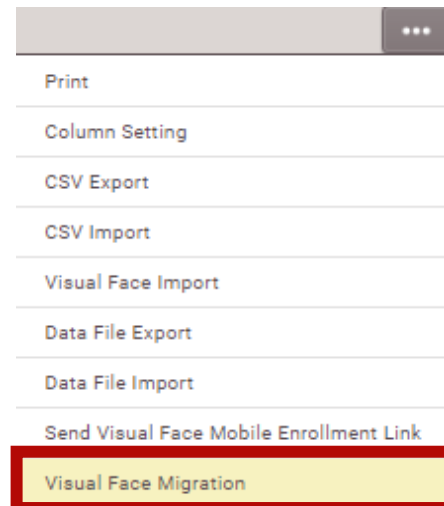
❑ After Upgrading to BioStar 2 Version 2.9.0

- Different algorithms & templates usage can cause visual face credentials not to work properly
- Visual Face Migration allows users to see the results for visual face credentials compatibility

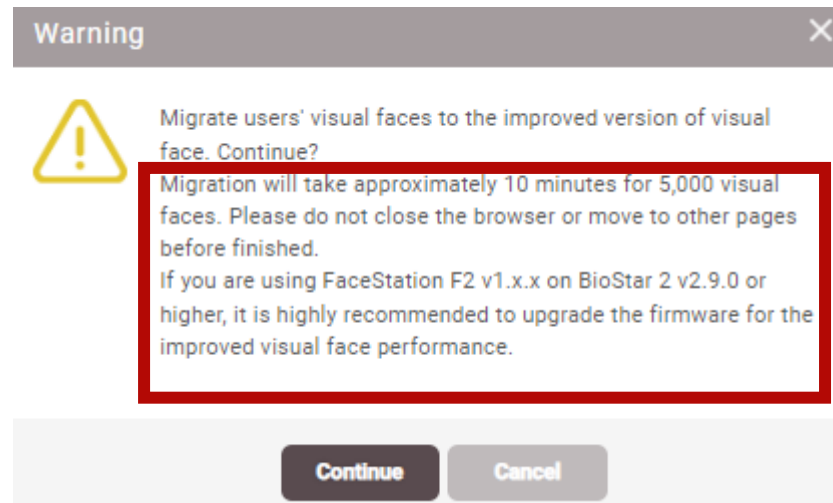
❑ Users MUST MANUALLY RUN Visual Face Migration

❑ How to use Visual Face Migration

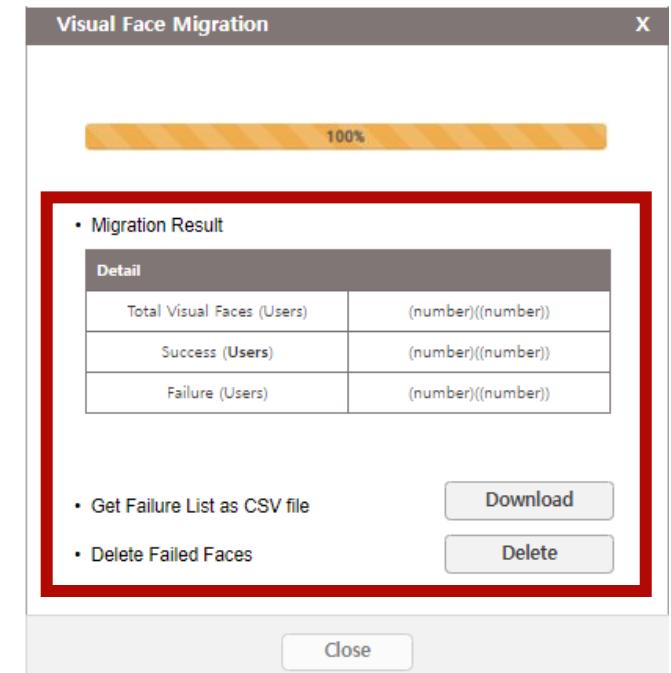
1. BioStar 2 → User
2. Click on the three-dotted icon (Ellipsis)
3. Click on *Visual Face Migration*



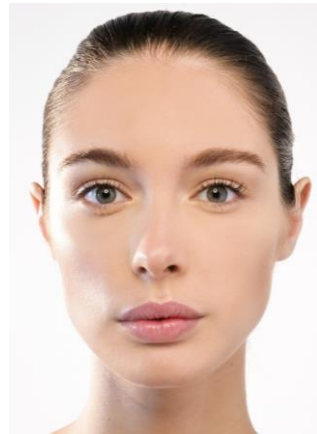
4. Make a note of the Warning Message



5. Migration Result



Case 1



BioStar 2 Version 2.9.0

The New Algorithm applied in Version 2.9.0

- Detect face
- Create Warped Image (112 X 112)
- Extract Visual Face template



Warped Image (112 X 112)
& Visual Face Template
BOTH get saved in DB



FSF2 Firmware Version 1.X.X
The Warped Image (112 X 112)
→ Gets converted to 250X 250



Case 2



BioStar 2 Version 2.9.0



Warped Image (112 X 112)
& Visual Face Template
BOTH get saved in DB

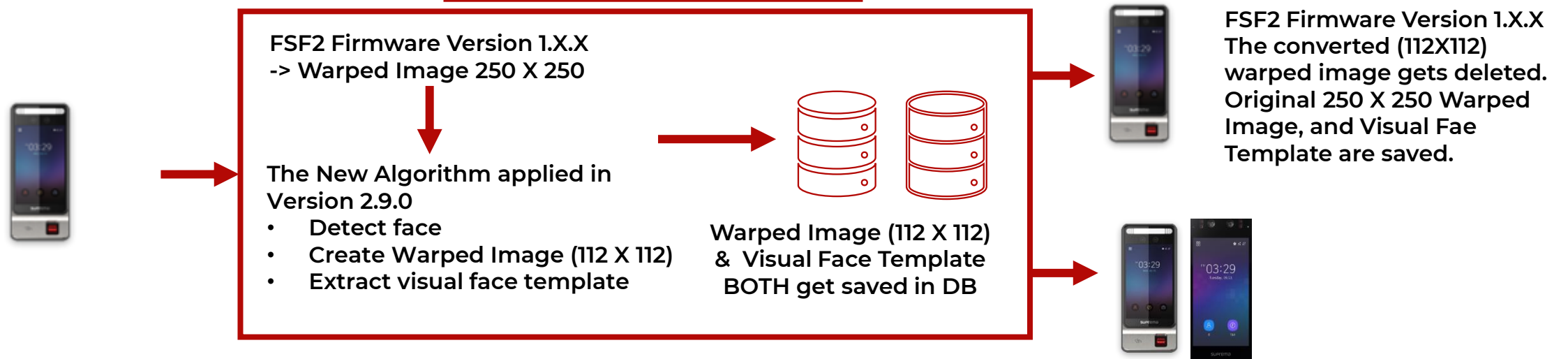


FSF2 Firmware Version 1.X.X
The Warped Image (112 X 112)
-> Gets converted to 250X 250

Frequently Asked Visual Face Credentials Cases

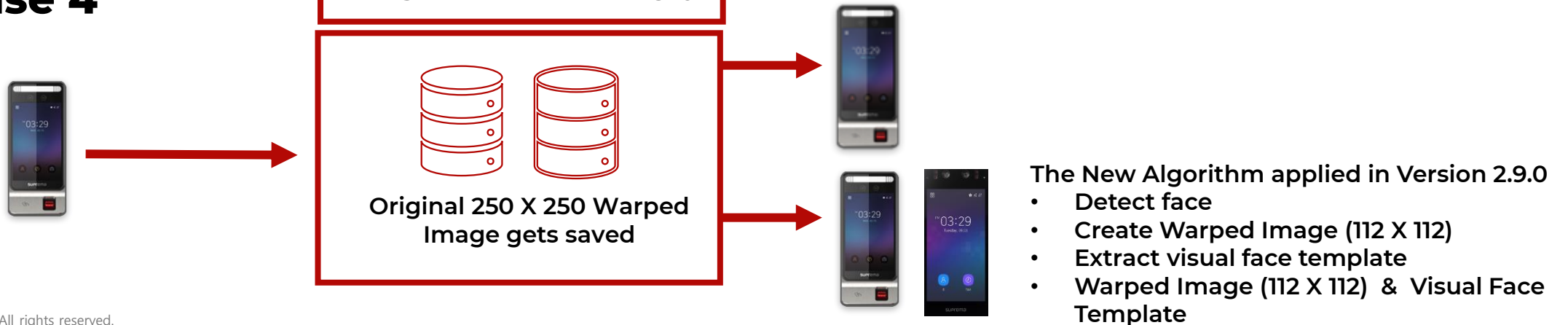
Case 3: Using Visual Face Migration Option with Devices without the new visual face algorithm

BioStar 2 Version 2.9.0



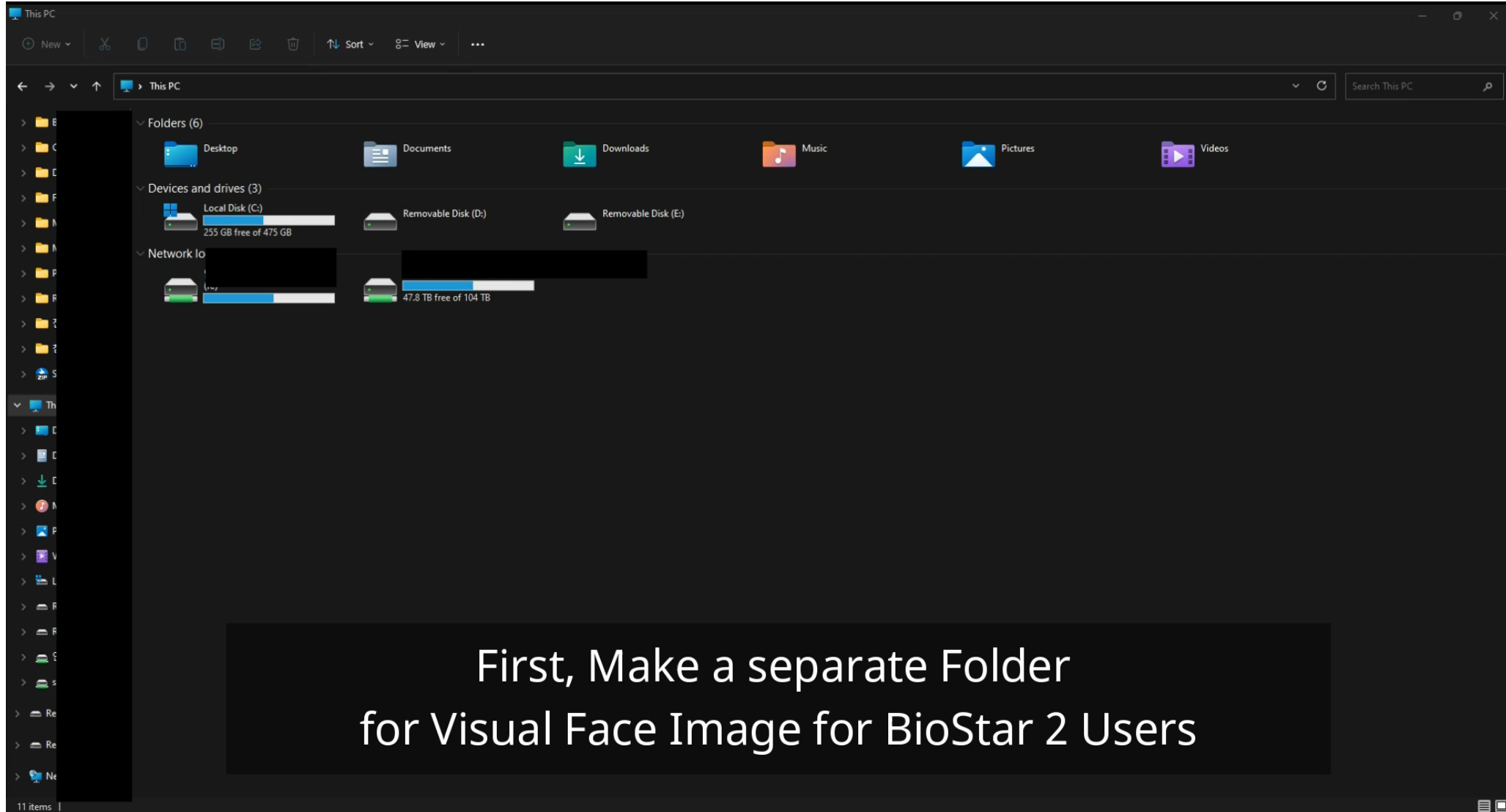
Case 4

BioStar 2 Version 2.9.0



3 Supports Visual Face Import

- ❑ Enroll Visual Face when the file name of the image matches the User ID



03

Mobile Face Enrollment

BioStar 2 Version 2.9.0



What are the key factors for mobile face enrollment?

- BioStar 2 AC License (standard and above)
- Enable BioStar 2 Cloud Service
- Pre-set Email Setting

❑ How to use Mobile Face Enrollment

1. BioStar 2 → Settings → Cloud Use
2. BioStar 2 → Settings → Email Setting
3. Enable Visual Face Mobile Enrollment
4. Add Email information

The image displays two screenshots from the BioStar 2 web interface, illustrating the steps for mobile face enrollment.

Left Screenshot: EMAIL SETTING

- The page title is "EMAIL SETTING".
- Under "Email Contents Setting", there are fields for "SMTP Setting" (with a "SMTP setting" button) and "Text Mail Recipient Address" (with a "Send Email" button).
- The "Visual Face Mobile Enrollment" section is highlighted with a yellow box. It contains:
 - A toggle switch for "Visual Face Mobile Enrollment" which is currently turned "On".
 - Fields for "Email Title" (with a note "Email Title is required"), "Company Name" (with a note "Company Name is required"), "Company Logo" (with an "Upload Logo Image" button and a note "Contact is required"), "Contact", and "Footer".
- At the bottom, there is a "QR" section with a "QR" field and a "Not Use" toggle.

Right Screenshot: Administrator

- The page title is "Administrator".
- The "Information" section shows user details:
 - Name: A
 - Department: [empty]
 - ID: 1
 - Group: All Users
 - Period: 2001/01/01 00:00 ~ 2030/12/31 23:59
 - Operator Level: Administrator
 - Login ID: [empty]
 - Password: [empty]
- The "Email" field is highlighted with a yellow box and contains the value "example@gmail.com".
- Other fields include Title, Telephone, Status (Active), Access Group, and User IP.

❑ How to use Mobile Face Enrollment

5. Check Mark on Users → Click [Send Visual Face Mobile Enrollment Link]

The screenshot shows the BioStar 2 web interface. On the left is a sidebar with navigation icons for DASH BOARD, USER, DEVICE, DOOR, ELEVATOR, ZONE, and ACCESS CONTROL. The main area displays the 'All Users' table. The table has columns: ID, Name, Email, Group, Access Group, and two status columns. The user 'Mobile Face Enrollment' (ID 3) is selected, and a context menu is open over it. The menu options include Print, Column Setting, CSV Export, CSV Import, Visual Face Import, Data File Export, Data File Import, Send Visual Face Mobile Enrollment Link (highlighted), and Visual Face Migration.

ID	Name	Email	Group	Access Group		
1	Administrator	@gmail.com	All Users	TEst	0	0
2	Information Test	-	All Users	TEst	1	0
3	Mobile Face Enrollment	@naver.com	All Users	TEst	0	0
Face1	Face1	-	All Users	TEst	0	0
Face2	Face2	-	All Users	TEst	0	0
Face3	Face3	-	All Users	TEst	0	0
Face4	Face4	-	All Users	TEst	0	0
Face5	Face5	-	All Users	TEst	1	0

6. Use your mobile phone to open the visual face mobile enrollment link Email

□ How to use Mobile Face Enrollment

7. Open the received Email, Click on Visual Face Register
→ use your mobile cell phone camera to add visual face

Follow the guide shown on the screen to register your face photo

Supported image file formats are JPG, JPEG, and PNG

The supported image file size is a minimum of 250 x 250, and a maximum of 10MB

Visual Face Enrollment link sent will expire after 24 hours. Once used, link can not be re-used

Enroll for Facial Recognition

Dear @naver.com,

SUPREMA is using facial recognition as an authentication process on BioStar2. You must first enroll your face into the system to access the location via the facial recognition device.

Press the button below to get started.



If the button above does not get you connected, please use the link below:

https://phit.biostar2.com/auth_update?key=szwvvZenUZDf0DtzjJNLAgqjZ5eBJ0PQ1AF0jQPB

Once you finish the registration process, the button and link will no longer be available.

Please inform us of any problems occurred during the face enrollment.

Contact: plahn0101@gmail.com


Thank You for Enrollment

❑ How to use Mobile Face Enrollment

8. Check Result

BioStar 2


Visual Face Registration




Your visual face has been successfully enrolled.

BioStar 2

Visual Face Registration



Photo

File format : PNG/JPG only (Less than 10MB)
Picture guide 

Cannot detect face in the image. Please refer to the Help and try again with an appropriate image. (30008)

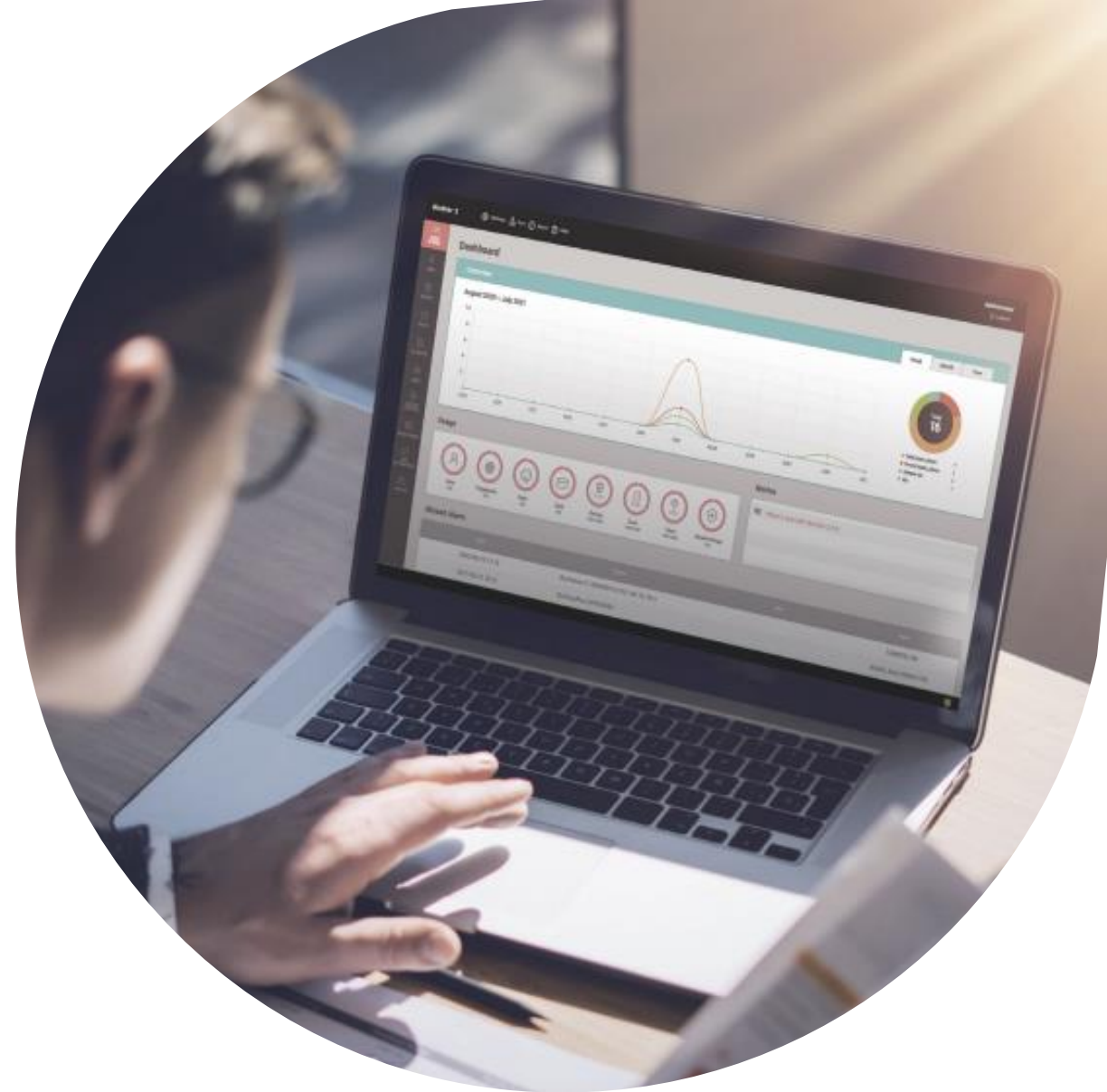
Cancel

Upload

04

Improved logs & Messages

BioStar 2 Version 2.9.0



❑ Improved Door Open Logs

- Door open requested by exit button
- Door open requested by the operator
- Door open requested by exit button (Relay does not activate)

❑ Affected Products & Versions

- BioStation 3 Version 1.0.0 and above
- FaceStation F2 Version 2.1.0 and above
- BioLite N2 Version 1.5.0 and above

BioStar 2 Settings Port About Help

Verify Failed Choose File Find Update

Device → Image Log

DEVICE

Image Log

• Configuration

• Image Log ☒ Enabled

• Configuration

Event	Schedule	
1:N authentication succeeded (Face + Fingerprint + PIN)	Always	
1:1 authentication failed	Always	

door open

Door open request by Intercom door open button

Door open request by exit button

Door open request by exit button (Relay does not activate)

Door open request by operator

• Pulse Width(μs) 40

• Pulse Interval(μs) 10000

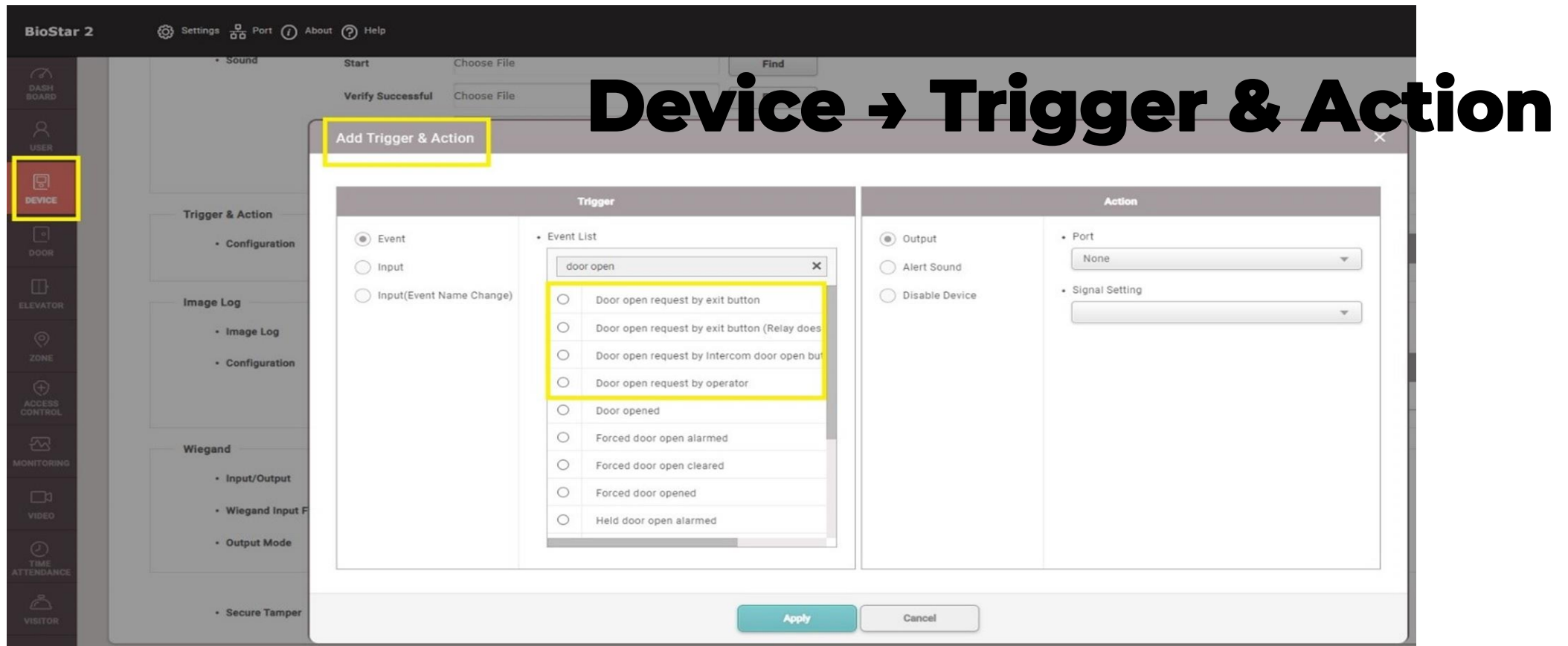
• Output info ☒ Card ID ☐ User ID

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BioStar 2 Settings Port About Help Administrator Logout

DASH BOARD USER DEVICE DOOR ELEVATOR ZONE ACCESS CONTROL MONITORING

List View Graphic Map View

Event Log Real-time Log Live Video View Device Status Door Status Floor Status Zone Status Alert History Thermal Report

Real-time Log Save Filter Pause Clear

Date	Door	Elevator	Device ID	Device	User	Zone	Event	View
2022/11/06 15:45:49	Door Log Test		543614244	FaceStation F2 54...			Door lock request by operator	
2022/11/06 15:45:49	Door Log Test		543614244	FaceStation F2 54...			Door locked	
2022/11/06 15:45:49	Door Log Test		543614244	FaceStation F2 54...			Door release request by operator	
2022/11/06 15:45:47	Door Log Test		543614244	FaceStation F2 54...			Door unlocked	
2022/11/06 15:45:47	Door Log Test		543614244	FaceStation F2 54...			Door unlock request by operator	
2022/11/06 15:45:33			543614244	FaceStation F2 54...	1(Administrator)		1:N authentication succeeded (Face)	

Monitoring → Real-time log

❑ Improved Door Open Logs

- Door open requested by exit button
- Door open requested by the operator
- Door open requested by exit button (Relay does not activate)

❑ Affected Products & Versions

- BioStation 3 Version 1.0.0 and above
- FaceStation F2 Version 2.1.0 and above
- BioLite N2 Version 1.5.0 and above

BioStar 2 Settings Port About Help Administrator Logout

Event Log

Save Filter Period 1 Day(s) (2022/11/06 00:00 ~ 2022/11/06 23:59) Celsius/Fahrenheit Celsius (°C) 50 rows

Date	Door	Device ID	Device	User Group	User	Tempera...	Event	View
2022/11/06 15:45:49	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door locked	
2022/11/06 15:45:49	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door lock request by operator	
2022/11/06 15:45:49	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door release request by operator	
2022/11/06 15:45:47	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door unlocked	
2022/11/06 15:45:47	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door unlock request by operator	
2022/11/06 15:45:33		543614244	FaceStation F2 543614244 (192.168....	All Users	1(Administrator)		1:N authentication succeeded (Face)	
2022/11/06 15:45:25	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door unlocked	
2022/11/06 15:45:25	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door unlock request by schedule	
2022/11/06 15:45:25		543614244	FaceStation F2 543614244 (192.168....				Scheduled unlock zone started (Door)	
2022/11/06 15:45:25	Door Log Test	543614244	FaceStation F2 543614244 (192.168....				Door unlocked	
2022/11/06 15:45:25		543614244	FaceStation F2 543614244 (192.168....	All Users	1(Administrator)		1:N authentication succeeded (Face)	

Monitoring → Event Log

❑ Added logs to indicated full capacity on devices

- Affected on all firmware
- Newly added error code from the device will be sent to BioStar 2 event log
 - *Only FOUND on BioStar 2
- Allows the user to know the exact reason for the cause of device synchronization failure
 - Newly Added Syn Error Indications
 - Sync Error (Exceeded max user count)
 - Sync Error (Exceeded max fingerprint count)
 - Sync Error (Exceeded max card count)
 - Sync Error (Exceeded max face count)

❑ Improved error messages showing reasons for CSV import failure

CSV Import

• File Import

• Start import at row



CSV Import

• File Import

• Start import at row

05

Software-based Live Finger Detection

BioStar 2 Version 2.9.0



❑ Software-based Live Finger Detection mechanism

- Must Use BioStar 2 Version 2.9.0 or above
- Currently Supported

Device Model	Firmware Version
BioLite N2	Version 1.5.0 or above
FaceStation F2 (ODB)	Version 1.0.0 or above
X-Station 2 (ODPB, OAPB)	Version 1.1.0 or above

❑ How to configure Live Finger Detection mode in BioStar 2 Version 2.9.0

Fingerprint

- 1:N Security Level
- Sensor Sensitivity
- Template Format
- View Image ☐ Disabled
- Advanced Enrollment ☒ Enabled
- Scan Timeout
- 1:N Fast Mode
- Matching Timeout
- Sensor Mode
- Duplicate Check ☒ Enabled

Fingerprint

- 1:N Security Level
- Sensor Sensitivity
- Template Format
- View Image ☐ Disabled
- Advanced Enrollment ☒ Enabled
- Duplicate Check ☒ Enabled
- Scan Timeout
- 1:N Fast Mode
- Matching Timeout
- Sensor Mode
- Fingerprint LFD

❑ How to configure Live Finger Detection mode in Device

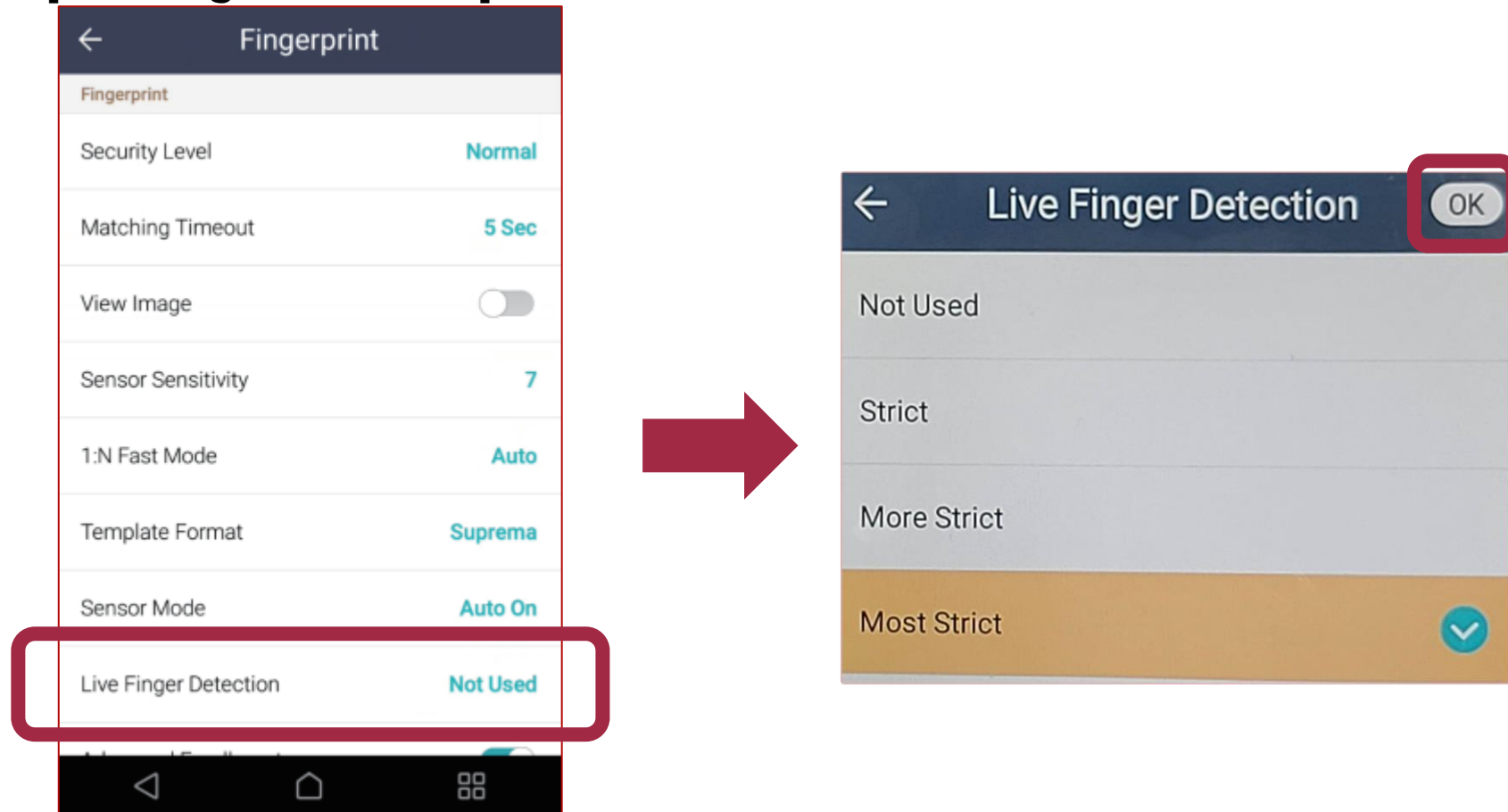
Example: FSF2 ODB Model

Step 1. Press  and authenticate with the Admin-level credential

Step 2. Go to Menu → Authentication-> Fingerprint

Step 3. The default setting for Liver Finger Detection → Not Used

Step 4. Click on [Live Finger Detection]



Q&A

Thank you.